



End-of-Sale and End-of-Life Announcement for the Cisco Jabber for Mac 8.6

EOL9754

Cisco announces the end-of-sale and end-of-life dates for the Cisco Jabber for Mac 8.6. The last day to order the affected product(s) is November 29, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Jabber for Mac 8.6

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 31, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 29, 2014
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 27, 2015
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 29, 2015
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 29, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	February 24, 2017
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IPC-JAB8-MAC-UPG=	Migration from Cisco IP Comm to Cisco Jabber for Mac 8.6	JAB9-DSK-K9-UPG=	Upgrade from existing Cisco UC Clients to Jabber 9.x Desktop	-
JAB8-MAC-CLNT-EA	Jabber for Mac 8.x Client License	JAB9-DSK-CLNT-EA	Jabber for Desktop 9.x Client License for Windows/Mac	-
JAB8-MAC-CLNT-UCM	Jabber for Mac User License 8.x for UCM only	JAB9-DSK-CLNT-UCM	Jabber for Desktop User License 9.x for UCM only	-
JAB8-MAC-CLNT-UWL	Jabber for Mac 8.x for CUWL Only	L-JAB9-DSK-UWL	Jabber for Desktop 9.x for CUWL Only	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
JAB8-MAC-CPW	Jabber for Mac 8.x for CUWP Only	JAB9-DSK-CPW	Jabber for Desktop 9.x for CUWP Only	-
JAB8-MAC-CPW-RTU	Jabber for MAC Right to Use Certificate	JAB9-DSK-CPW-RTU	Jabber for Desktop Right to Use Certificate	-
JAB8-MAC-EA-RTU	Jabber 8.x for MAC RTU	JAB9-DSK-EA-K9-RTU	Jabber 9.x for Desktop RTU	-
JAB8-MAC-HCS	Jabber for Mac 8.x Client License	JAB9-DSK-HCS	Jabber Desktop for HCS Client License	-
JAB8-MAC-HCS-RTU	Jabber for Mac 8.x RTU for HCS	JAB9-DSK-HCS-RTU	Jabber for Desktop 9.x RTU for HCS	-
JAB8-MAC-K9	Cisco Jabber for Mac 8.x	JAB9-DSK-K9	Cisco Jabber for Desktop 9.x	-
JAB8-MAC-K9-UPG=	Upgrade from CUWP or other softclients to Jabber for Mac 8.6	JAB9-DSK-K9-UPG=	Upgrade from existing Cisco UC Clients to Jabber 9.x Desktop	-
JAB8-MAC-LIC	Cisco Jabber for Mac Client	JAB9-DSK-LIC	Cisco Jabber 9.X for Desktop	-
JAB8-MAC-UCM-RTU	JAB8 UCM Right to Use Certificate	There is currently no replacement product available for this product.	-	-
L-JAB8-MAC-K9	Cisco Jabber for Mac 8.x	L-JAB9-DSK-K9	Cisco Jabber 9.X for Desktop	-
L-JAB8-MAC-LIC	Cisco Jabber for Mac 8.x User	L-JAB9-DSK-LIC	Cisco Jabber 9.X for Desktop	-
L-JAB8-MAC-UWL-RTU	Jabber for Mac Right to Use	L-JAB9-DSK-UWL-RTU	Jabber for Desktop Right to Use Certificate	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Jabber for Mac 9.x or later. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/unified-communications/jabber-mac/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Jabber for Mac 8.6 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Jabber for Mac 9.x or later, visit <http://www.cisco.com/c/en/us/products/unified-communications/jabber-mac/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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