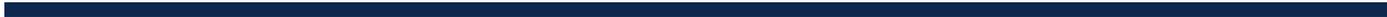


# End-of-Sale and End-of-Life Announcement for the Cisco Spark Device Offer



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## Overview

### EOL14925

Cisco announces the end-of-sale and end-of-life dates for the Cisco Spark Device Offer. The last day to order the affected product(s) is May 19, 2023. The last day to renew or add to an existing subscription is May 19, 2023. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Cisco is committed to supporting our Partners and Customers on Spark Device Offer migration.

Customers with a Cisco video device can migrate to A-FLEX-DEVICE which includes device registration, or to Video Device Registration under A-FLEX-3.

The Cisco Video Device Registration Ordering Guide can be found at this link:

<https://www.cisco.com/c/en/us/products/collateral/collaboration/guide-c07-740865.html>.

#AppendixBEOSofCiscoVideoDevicePlansubscription

The Cisco Collaboration Flex Plan Ordering Guide can be found at this link:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Spark Device Offer

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 19, 2023
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 19, 2023
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	May 19, 2023
<b>Last Date of Support**: Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	May 31, 2025

\*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\*The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-SPK-SH-RMK</b>	Room Kit/Kit Plus Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-ND-SR</b>	Cloud device registration	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-ND-BRD</b>	Cisco Webex Board 55/70 Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-RMM</b>	MX 200/300, MX700/800 and Room 55/70 Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-RMS</b>	SX10 and DX 70/80 Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SPK-SH-RMCT-X</b>	Shared Device Count	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product migration options

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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