

End-of-Sale and End-of-Life Announcement for the Cisco A-FLEX-PUBLICSECT Offer

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Overview

EOL14671 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco A-FLEX-PUBLICSECT Offer. The last day to order the affected product(s) is January 18, 2023. The last day to renew or add to an existing subscription is January 18, 2023. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Commercial customers are encouraged to migrate to the A-FLEX-3 Offer. The Cisco Collaboration Flex Plan Ordering Guide can be found at this link: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/collaboration-flex-plan3-og.html> Federal customers should migrate to options under A-FLEX-3-FEDRAMP. The Cisco Collaboration Flex Plan 3.0 for FedRAMP Ordering Guide can be found at this location: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/cisco-collaboration-flex-plan/guide-c07-744596.html>.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco A-FLEX-PUBLICSECT Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 20, 2022
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 18, 2023
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	January 18, 2023
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	January 31, 2026

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-F-AU-BCCB	Public Sector FedRAMP AU Mtgs Bridge Country Call Back Audio	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AU-EC	PS FedRAMP Included Webex Active User Event Center 1000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AU-MC	PS FedRAMP Included Webex Active User Meeting Center 1000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AU-SC	PS FedRAMP Included Webex Active User Support Center 5	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AU-TC	PS FedRAMP Included Webex Active User Training Center 1000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AUCMO	Public Sector FedRAMP AU Cloud Meetings Tier 0 up to- 249 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AUCM1	Public Sector FedRAMP AU Cloud Meetings Tier1 (250- 1999 KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AUCM1-EAL	PS FedRAMP AU Cloud Mtgs Tier1 w EntW Calling 250- 1,999 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-F-AUCM2	Public Sector FedRAMP AU Cloud Meetings Tier2 (2000-9999 KW)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AUCM2-EAL	PS FedRAMP AU Cloud Mtgs Tier2 w EntW Calling 2000-9999 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AUCM3	Public Sector FedRAMP AU Cloud Meetings Tier 3 (10,000+ KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AUCM3-EAL	PS FedRAMP AU Cloud Mtgs Tier3 w EntW Calling (10,000+ KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-AUDBCAST	Public Sector FedRAMP Audio Broadcast (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-CCASP-USR	Public Sector FedRAMP CCA SP User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-CMR	Public Sector FedRAMP Included Collaboration Meeting Room 25	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EA-BCCB	PS FedRAMP EntW Mtgs Bridge Country Call Back Audio	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EA-EC	PS FedRAMP Included Webex Employee Count Event Center 1000	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-F-EA-MC	PS FedRAMP Included Webex Employee Count Meeting Center 1000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EA-SC	PS FedRAMP Included Webex Employee Count Support Center 5	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EA-TC	PS FedRAMP Included Webex Employee Count Training Center 200	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EACM0	PS FedRAMP EntW Cloud Meetings Tier 0 up to 249 KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EACM1	PS FedRAMP EntW Cloud Meetings Tier1 (250-1999 KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EACM1-EAL	PS FedRAMP EntW Cloud Mtgs Tier1 w EntW Calling 250-1,999KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EACM2	PS FedRAMP EntW Cloud Meetings Tier2 (2000-9999 KW)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EACM2-EAL	PS FedRAMP EntW Cloud Mtgs Tier2 w EntW Calling 2000-9999KWs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EACM3	PS FedRAMP EntW Cloud Meetings Tier 3 (10,000+ KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-F-EACM3-EAL	PS FedRAMP EntW Cloud Mtgs Tier3 w EntW Calling (10,000+KWs)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-10GB	PS FedRAMP Edge Connect 10GB Peering Link	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-10GB-R	PS FedRAMP Edge Connect 10GB Peering Link for Redundancy	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-1GB	PS FedRAMP Edge Connect 1GB Peering Link	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-1GB-R	PS FedRAMP Edge Connect 1GB Peering Link for Redundancy	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-200-R	PS FedRAMP Edge Connect 200MB Peering Link for Redundancy	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-200M	PS FedRAMP Edge Connect 200MB Peering Link	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-2GB	PS FedRAMP Edge Connect 2GB Peering Link	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-2GB-R	PS FedRAMP Edge Connect 2GB Peering Link for Redundancy	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-F-EC-3000	Public Sector FedRAMP Webex Events 3,000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-500-R	PS FedRAMP Edge Connect 500MB Peering Link for Redundancy	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-500M	PS FedRAMP Edge Connect 500MB Peering Link	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-5GB	PS FedRAMP Edge Connect 5GB Peering Link	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EC-5GB-R	PS FedRAMP Edge Connect 5GB Peering Link for Redundancy	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EDGAUDUSR	Public Sector FedRAMP Edge Audio User	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EE-NU-EC	PS FedRAMP Included Webex Meetings Suite NU (Events 1000)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EE-NU-MC	PS FedRAMP Included WebEx Meetings Suite NU (Meetings 1000)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-EE-NU-SC	PS FedRAMP Included Webex Meetings Suite NU (Support 5)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-F-EE-NU-TC	PS FedRAMP Included Webex Meetings Suite NU (Training 1000)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NU-BCCB	Public Sector FedRAMP NU Mtgs Bridge Country Call Back Audio	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NU-CONTMG	Public Sector FedRAMP NU Content Management	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NU-TP-RM	Public Sector FedRAMP NU TelePresence Room	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NUCM-EC	Public Sector FedRAMP NU Cloud Meetings - Events 1000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NUCM-EE1	Public Sector FedRAMP NU Cloud Meetings -Mtgs Suite Up to 24	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NUCM-EE2	Public Sector FedRAMP NU Cloud Meetings - Meetings Suite 25+	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NUCM-EEEE	PS FedRAMP NU Cloud Mtgs - Meetings Suite with EntW Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NUCM-MC	Public Sector FedRAMP NU Cloud Meetings - Meetings 1000	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-F-NUCM-MCEA	PS FedRAMP NU Cloud Mtgs - Mtgs purchased with EntW Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NUCM-SC	Public Sector FedRAMP NU Cloud Meetings - Support 5	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-NUCM-TC	Public Sector FedRAMP NU Cloud Meetings - Training 1000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-TOLLDIAL	Public Sector FedRAMP Meetings Toll Dial-In Audio	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-VOIP	Public Sector FedRAMP Included VoIP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-F-WX-STG	Public Sector FedRAMP Included Webex Storage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-EASL1-AUM	UCM Cloud for Gov EntW T1 w AU Cloud Mtgs 250-1,999 KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-EASL1-EAM	UCM Cloud for Gov EntW T1 w EntW Cloud Mtgs 250-1999 KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-EASL2-AUM	UCM Cloud for Gov EntW T2 w AU Cloud Mtgs 2000-9999 KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-H-EASL2-EAM	UCM Cloud for Gov EntW T2 w EntW Cloud Mtgs 2000-9999 KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-EASL3-AUM	UCM Cloud for Gov EntW T3 w AU Cloud Mtgs 10,000+ KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-EASL3-EAM	UCM Cloud for Gov EntW T3 w EntW Cloud Mtgs 10,000+ KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-EXP-RMS	UCM Cloud for Gov Expressway RMS Add-on	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-INSTALL	UCM Cloud for Gov Installation Fee	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-NUSL1-AUM	UCM Cloud for Gov NU w AU Cloud Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-H-NUSL1-EAM	UCM Cloud for Gov NU w EntW Cloud Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-HCSG-ADD-ER	Public Sector HCS-G NU Emergency Responder Add-on	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-HCSG-CCL1	UCM Cloud for Gov EntW Tier 1 250-1,999 KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-HCSG-CCL2	UCM Cloud for Gov EntW Tier 2 2,000-9,999 KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-HCSG-CCL3	UCM Cloud for Gov EntW Tier 3 10,000+ KW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-HCSG-CL1	UCM Cloud for Gov NU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-HCSG-EA-CCM	UCM Cloud for Gov EntW Common Area Add-on	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-HCSG-NU-CCM	UCM Cloud for Gov NU Common Area Add-on	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-PUBLICSECT	Flex Public Sector	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Commercial customers are encouraged to migrate to the A-FLEX-3 Offer. The Cisco Collaboration Flex Plan Ordering Guide can be found at this link: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/collaboration-flex-plan3-og.html> Federal customers should migrate to options under A-FLEX-3-FEDRAMP. The Cisco Collaboration Flex Plan 3.0 for FedRAMP Ordering Guide can be found at this location: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/cisco-collaboration-flex-plan/guide-c07-744596.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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