



End-of-Sale and End-of-Life Announcement for the Cisco Business Edition 7000M (M4), 7000H (M4) Appliances

EOL12118

Cisco announces the end-of-sale and end-of-life dates for the Cisco Business Edition 7000M (M4), 7000H (M4) Appliances. The last day to order the affected product(s) is June 30, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Business Edition 7000M (M4), 7000H (M4) Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 31, 2018
End-of-Sale Date : HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2018
Last Ship Date : HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 28, 2018
End of Routine Failure Analysis Date : HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 30, 2019
End of New Service Attachment Date : HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 30, 2019
End of Service Contract Renewal Date : HW	The last date to extend or renew a service contract for the product.	September 25, 2022
Last Date of Support : HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE7H-M4-K9	Cisco Business Edition 7000H Svr (M4), Export Restrict. SW	BE7H-M5-K9	Cisco Business Edition 7000H (M5) Appliance, Export Restr SW	-
BE7H-M4-XU	Cisco Business Edition 7000H Svr (M4), Export Unrestrict SW	BE7H-M5-XU	Cisco Business Edition 7000H (M5) Appliance, Exp Unrestr SW	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE7K-SW-10X11X-K9	Media (no lic) for Cisco Collaboration 10.x 11.x	There is currently no replacement product available for this product.	-	-
BE7K-SW-10X11X-XU	Media (no lic) for Cisco Collaboration 10.x 11.x	There is currently no replacement product available for this product.	-	-
BE7K-SW-9X10X	Media (no lic) for Cisco Collaboration 9.x 10.x	There is currently no replacement product available for this product.	-	-
BE7K-SW-9X10X-XU	Media (no lic) for Cisco Collaboration 9.x 10.x Export Unrst	There is currently no replacement product available for this product.	-	-
BE7M-M4-K9	Cisco Business Edition 7000M Svr (M4), Export Restricted SW	BE7M-M5-K9	Cisco Business Edition 7000M (M5) Appliance, Export Restr SW	-
BE7M-M4-XU	Cisco Business Edition 7000M Svr (M4), Export Unrestrict. SW	BE7M-M5-XU	Cisco Business Edition 7000M (M5) Appliance, Exp Unrestr SW	-
CIT2-A03-D300GA2	300GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted	There is currently no replacement product available for this product.	-	-
CIT2-CPU-E52660D	2.60 GHz E5-2660 v3/105W 10C/25MB Cache/DDR4 2133MHz	There is currently no replacement product available for this product.	-	-
CIT2-CPU-E52680D	2.50 GHz E5-2680 v3/120W 12C/30MB Cache/DDR4 2133MHz	There is currently no replacement product available for this product.	-	-
CIT2-HD300G10K12G	300GB 12G SAS 10K RPM SFF HDD	There is currently no replacement product available for this product.	-	-
CIT2-HD300G15K12G	300GB 12G SAS 15K RPM SFF HDD	There is currently no replacement product available for this product.	-	-
CIT2-HDD300GI2F105	300GB 6Gb SAS 15K RPM SFF HDD/Hot Plug/Drive Sled Mounted	There is currently no replacement product available for this product.	-	-
CIT2-MR-1X161RV-A	16GB DDR4-2400-MHz RDIMM/PC4-19200/single rank/x4/1.2v	There is currently no replacement product available for this product.	-	-
CIT2-MR-1X162RU-A	16GB DDR4-2133-MHz RDIMM/PC4-17000/dual rank/x4/1.2v	There is currently no replacement product available for this product.	-	-
CIT2-MR-1X162RV-A	16GB DDR4-2400-MHz RDIMM/PC4-19200/dual rank/x4/1.2v	There is currently no replacement product available for this product.	-	-
CIT2-MRAID12G	Cisco 12G SAS Modular Raid Controller	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIT2-MRAID12G-1GB	Cisco 12Gbps SAS 1GB FBWC Cache module (Raid 0/1/5/6)	There is currently no replacement product available for this product.	-	-
CIT2-MRAID12G-4GB	Cisco 12Gbps SAS 4GB FBWC Cache module (Raid 0/1/5/6)	There is currently no replacement product available for this product.	-	-
CIT2-PCI-1B-240M4	Right PCIe Riser Board (Riser 1) (3 x8) for 6 PCI slots	There is currently no replacement product available for this product.	-	-
CIT2-PCIE-IRJ45	Intel i350 Quad Port 1Gb Adapter	There is currently no replacement product available for this product.	-	-
CIT2-PSU2-1400W	1400W AC Power Supply for 2U & 4U C Series Servers	There is currently no replacement product available for this product.	-	-
CIT2-PSU2V2-1200W	1200W V2 AC Power Supply for 2U C-Series Servers	There is currently no replacement product available for this product.	-	-

Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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