

End-of-Sale and End-of-Life Announcement for the Cisco N9K-C92304QC

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Overview

EOL12936 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco N9K-C92304QC. The last day to order the affected product(s) is August 29, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco N9K-C92304QC

| Milestone | Definition | Date |
|--|---|-------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | February 28, 2019 |
| End-of-Sale Date: HW | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | August 29, 2019 |
| Last Ship Date: HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | November 27, 2019 |
| End of SW Maintenance Releases Date: HW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | August 28, 2020 |
| End of Vulnerability/Security Support: HW | The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue. | August 31, 2024 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | August 28, 2020 |
| End of New Service Attachment Date: HW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | August 28, 2020 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | November 24, 2023 |

| Milestone | Definition | Date |
|---------------------------------|---|-----------------|
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | August 31, 2024 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

For N9K-C92304QC products, customers are encouraged to migrate to the Cisco Nexus 9300 Fixed Spine Switches N9K-C9332C and N9K-C9364C. Information about these products can be found at:

<https://www.cisco.com/c/en/us/products/switches/nexus-9000-series-switches/datasheet-listing.html>.

Product part numbers

Table 2. Product part numbers affected by this announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---|---------------------------------|---|
| C1-N9K-C92304QC | Cisco ONE Nexus 9K Fixed with 56p 40G QSFP+ & 8p 100G QSFP28 | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| N9K-C92304QC | Nexus 9K Fixed with 56p 40G QSFP+ and 8p 100G QSFP28 | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| N9K-C92304QC-ZZ-PE | Nexus 92304QC, Port side exhaust airflow with L3 License | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| N9K-C92304QC-ZZ-PI | Nexus 92304QC, Port side Intake airflow with L3 License | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| N9K-C92304QC= | Nexus 9K Fixed with 56p 40G QSFP+ and 8p Spare (no PS/Fans) | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| N9K-C9236C | Nexus 9K Fixed with 36p 100G QSFP28 | See the Product Migration Options section below for detailed information on replacing this product. | - | For EOL milestones and migration information of this PID, please see EOL13127 |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---|---------------------------------|---|
| N9K-C9236C= | Nexus 9K Fixed with 36p 100G QSFP28 Spare (no PS/Fans) | See the Product Migration Options section below for detailed information on replacing this product. | - | For EOL milestones and migration information of this PID, please see EOL13127 |
| TA-N9K-C9236C | Nexus 9K Fixed with 36p 100G QSFP28 | See the Product Migration Options section below for detailed information on replacing this product. | - | For EOL milestones and migration information of this PID, please see EOL13127 |
| C1-N9K-C9236C | Cisco ONE Nexus 9K Fixed with 36p 100G QSFP28 | See the Product Migration Options section below for detailed information on replacing this product. | - | For EOL milestones and migration information of this PID, please see EOL13127 |

Product migration options

For N9K-C92304QC products, customers are encouraged to migrate to the Cisco Nexus 9300 Fixed Spine Switches N9K-C9332C and N9K-C9364C. Information about these products can be found at:

<https://www.cisco.com/c/en/us/products/switches/nexus-9000-series-switches/datasheet-listing.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco N9K-C92304QC through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<https://www.cisco.com/cisco/support/notifications.html>.

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

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