

End-of-Sale and End-of-Life Announcement for the Cisco Nexus 3264Q Switch

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Nexus 3264Q Switch. The last day to order the affected product(s) is April 27, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Nexus 3264Q Switch

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 28, 2019
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 27, 2020
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 26, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 27, 2021
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 30, 2025
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 27, 2021
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 23, 2024
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2025

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1-N3K-C3264Q	Cisco ONE Nexus 3264Q Switch with 64 ports of QSFP	N3K-C3264C-E	Nexus 3264C 64 x 100G	-
N3K-C3264Q	Nexus 3264Q Switch with 64 ports of QSFP	N3K-C3264C-E	Nexus 3264C 64 x 100G	-
N3K-C3264Q-2PK-BD	Cisco Nexus 3264Q 2-pack Bundle with L3 and Bidi optics	There is currently no replacement product available for this product.	-	-
N3K-C3264Q-2PK-L3	Cisco Nexus 3264Q 2-pack Bundle with L3 license	There is currently no replacement product available for this product.	-	-
N3K-C3264Q-3PK	Cisco Nexus 3264Q 3-pack Bundle	There is currently no replacement product available for this product.	-	-
N3K-C3264Q-BUN	Nexus 3264Q bundle PID	There is currently no replacement product available for this product.	-	-
N3K-C3264Q-OE	Nexus 3264Q-OE Switch, 64p QSFP+, Open Env.	There is currently no replacement product available for this product.	-	-
N3K-C3264Q-OE=	Nexus 3264Q-OE Switch, 64p QSFP+, Open Env.	There is currently no replacement product available for this product.	-	-
N3K-C3264Q-ZZ-PE	Nexus 3264Q, port side Exhaust airflow, AC P/S, LAN En	N3K-C3264C-E	Nexus 3264C 64 x 100G	-
N3K-C3264Q-ZZ-PI	Nexus 3264Q, port side Intake airflow, AC P/S, LAN En	N3K-C3264C-E	Nexus 3264C 64 x 100G	-
N3K-C3264Q=	Nexus 3264Q Switch with 64 ports of QSFP	N3K-C3264C-E=	Nexus 3264C 64 x 100G	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Nexus 3264Q Switch through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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