

# End-of-Sale and End-of-Life Announcement for the Cisco Industrial Ethernet 5000 Series Switches



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## Overview

### EOL15264

Cisco announces the end-of-sale dates for the Cisco Industrial Ethernet 5000 Series Switches. The last day to order the affected product(s) is July 26, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Industrial Ethernet 5000 Series Switches

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 26, 2024
<b>End-of-Sale Date: HW,Licence</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 26, 2024
<b>Last Ship Date: HW,Licence</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 24, 2024
<b>End of SW Maintenance Releases Date: HW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 26, 2025
<b>End of Vulnerability/Security Support: HW</b>	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 26, 2027
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 26, 2025
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 26, 2025
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	October 21, 2028
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2029

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product Part Numbers

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>IE-5000-16S12P</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G SFP uplinks	IE-9310-26S2C-E	IE9300 w/ 24 Ports GE SFP Downlinks & 4 Ports GE SFP uplinks	-
<b>IE-5000-16S12P</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G SFP uplinks	IE-9320-24P4S-E	24 Port PoE+ Downlinks with 4 GE Uplinks (385W)	-
<b>IE-5000-16S12P</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G SFP uplinks	IE-9320-26S2C-E	IE9300 w/ 24 Ports GE SFP Downlinks & 4 Ports GE SFP uplinks	-
<b>IE-5000-12S12P-10G</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G/10G SFP up	IE-9320-16P8U4X-E	16 Port PoE+ & 8 Port mGig UPoE Downlinks with 4 10G Uplinks	-
<b>IE-5000-12S12P-10G</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G/10G SFP up	IE-9320-22S2C4X-E	24 Port SFP Downlinks with 4 10G Uplinks	-
<b>IE-5000-12S12P-10G</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G/10G SFP up	IE-9320-24P4X-E	24 Port PoE+ Downlinks with 4 10G Uplinks (650W)	-
<b>IE-5000-12S12P-10G</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G/10G SFP up	IE-9320-24T4X-E	24 Port Copper Downlinks with 4 10G Uplinks	-
<b>IE-5000-16S12P=</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G SFP uplinks	IE-9310-26S2C-E	IE9300 w/ 24 Ports GE SFP Downlinks & 4 Ports GE SFP uplinks	-
<b>IE-5000-16S12P=</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G SFP uplinks	IE-9320-24P4S-E	24 Port PoE+ Downlinks with 4 GE Uplinks (385W)	-
<b>IE-5000-16S12P=</b>	IE5000 with 12GE Copper PoE+, 12FE/GE SFP & 4 1G SFP uplinks	IE-9320-26S2C-E	IE9300 w/ 24 Ports GE SFP Downlinks & 4 Ports GE SFP uplinks	-
<b>IE-5000-12S12P10G=</b>	IE5000 12x1G SFP+12GE + 4 1G/10G LAN BASE spare without PSU	IE-9320-16P8U4X-E	16 Port PoE+ & 8 Port mGig UPoE Downlinks with 4 10G Uplinks	-
<b>IE-5000-12S12P10G=</b>	IE5000 12x1G SFP+12GE + 4 1G/10G LAN BASE spare without PSU	IE-9320-22S2C4X-E	24 Port SFP Downlinks with 4 10G Uplinks	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>IE-5000-12S12P10G=</b>	IE5000 12x1G SFP+12GE + 4 1G/10G LAN BASE spare without PSU	IE-9320-24P4X-E	24 Port PoE+ Downlinks with 4 10G Uplinks (650W)	-
<b>IE-5000-12S12P10G=</b>	IE5000 12x1G SFP+12GE + 4 1G/10G LAN BASE spare without PSU	IE-9320-24T4X-E	24 Port Copper Downlinks with 4 10G Uplinks	-
<b>C1-IE5000-RTU</b>	Cisco ONE IP SERVICES License for IE5000 Switches	There is currently no replacement product available for this product.	-	-
<b>IE5000-RTU</b>	Paper IP SERVICES License for IE5000 Switches	There is currently no replacement product available for this product.	-	-
<b>L-IE5000-RTU</b>	Electronic IP SERVICES License for IE5000 Switches	There is currently no replacement product available for this product.	-	-
<b>L-IE5000-RTU=</b>	Electronic IP SERVICES License for IE5000 Switches	There is currently no replacement product available for this product.	-	-

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## Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Industrial Ethernet 5000 Series Switches through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information about the Cisco End-of-Life Policy, go to:

<https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://cway.cisco.com/mynotifications>.

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