End-of-Sale and End-of-Life Announcement for the Cisco Select C890 M5 Server

Contents

Overview

EOL15232

Cisco announces the end-of-sale and end-of-life dates for the Cisco Select C890 M5 Server. The last day to order the affected product(s) is May 30, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Select C890 M5 Server

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 30, 2023
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 30, 2024
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 28, 2024
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 30, 2025
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	May 30, 2027
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 30, 2025
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 30, 2025
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 25, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2029

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
C890-M5-10X32TSSD	C890 M5 Upgrade Kit – 10x 3.2T SSD Drive kit
C890-M5-10X64TSSD	C890 M5 Upgrade Kit – 10 x 6.4T SSD Drive kit
C890-M5-12T-MEMKT	C890 M5 Upgrade Kit – 48x 256G memory kit
C890-M5-12T-OPTKT	C890 M5 Upgrade Kit – 48x 256G Intel DCPMM Kit
C890-M5-15TMEMKT	C890 M5 Upgrade Kit – 48x 32G memory kit
C890-M5-16X32TSSD	C890 M5 Upgrade Kit – 16x 3.2T SSD Drive kit
C890-M5-24T-OPTKT	C890 M5 Upgrade Kit – 48x 512G Intel DCPMM Kit
C890-M5-6T-MEMKT	C890 M5 Upgrade Kit – 48x 128G memory kit
C890-M5-6T-OPTKT	C890 M5 Upgrade Kit – 48x 128G Intel DCPMM Kit
C890-M5-APP-RAID	C890 M5 Upgd Kit –RAID and BBU for Deployment HANA Appliance
C890-M5-APP-RAID=	C890 M5 Upgd Kit –RAID and BBU for Deployment HANA Appliance
C890-M5-CONNECTX5	C890 M5 Upgrade Kit – Mellanox Connect X (AOC-MCX556A-ECAT)
C890-M5-CONNECTX5=	C890 M5 Upgrade Kit – Mellanox Connect X (AOC-MCX556A-ECAT)
UCSC-C890M5-12F	C890 M5 with 12T (8x8280L,96x128G)
UCSC-C890M5-12O	C890 M5 with 12T (8x8280L,48x128G, 48x128G DCPMM)
UCSC-C890-M5-15E2	C890 M5 with 1.5T Half Memory (8x8280, 48x32G)
UCSC-C890-M5-15E3	C890 M5 with 1.5T Half Memory (8x8280, 48x32G)
UCSC-C890M5-15H	C890 M5 with 1.5T Half Memory (8x8268, 48x32G)
UCSC-C890M5-18O	C890 M5 with 18T (8x8280L,48x128G, 48x256G DCPMM)
UCSC-C890M5-3F	C890 M5 with 3T (8x8268, 96x32G)
UCSC-C890M5-6F	C890 M5 with 6T (8x8276,96x64G)

Product migration options

There is no replacement available for the Cisco Select C890 M5 Server at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Select C890 M5 Server through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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