# End-of-Sale and End-of-Life Announcement for the Cisco UCS C24 M3 Rack Server

EOL10188-Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco UCS C24 M3 Rack Server. The last day to order the affected product(s) is May 1, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.**  End-of-Life Milestones and Dates for the Cisco UCS C24 M3 Rack Server

| Milestone | Definition | Date |
|---|---|---|
| **End-of-Life Announcement Date** | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | January 30, 2015 |
| **End-of-Sale Date: HW** | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | May 1, 2015 |
| **Last Ship Date: HW** | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | July 30, 2015 |
| **End of SW Maintenance Releases Date: HW** | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | April 30, 2016 |
| **End of Routine Failure Analysis Date: HW** | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | April 30, 2016 |
| **End of New Service Attachment Date: HW** | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | April 30, 2016 |
| **End of Service Contract Renewal Date: HW** | The last date to extend or renew a service contract for the product. | July 27, 2019 |
| **Last Date of Support: HW** | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | April 30, 2020 |

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.**  Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| UCS-RAID9270CV-8I | MegaRAID9270 CV with 8 internal SAS/SATA ports with Supercap | There is currently no replacement product available for this product. | - | - |
| UCS-SP5-C24P | UCS SP C24 M3 SFF, 2xE5-2470, 8x8GB, 2x650W, 2x300GB 10K | There is currently no replacement product available for this product. | - | This PID was moved from EOL10524 to match the support timelines of base PID. |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| UCS-SP5-C24V | UCS SP C24 M3 SFF, 2xE5-2450, 4x8GB, 2x450W, 2x300GB 10K | There is currently no replacement product available for this product. | - | This PID was moved from EOL10524 to match the support timelines of base PID. |
| UCSC-C24-M3L | UCS C24 M3 LFF w/ rail kit, w/o PSU, CPU, mem, HD, PCIe | UCSC-C240-M3L | UCS C240 M3 LFF w/oCPU, mem, HD, PCIe, PSU w/ rail kit, expdr | - |
| UCSC-C24-M3L-CH2 | Disti:C24M3L, w/oCPU, HSnk, Mem, HD, PCIe, PSU, w/Rls, Blnk | UCSC-C240-M3L-CH2 | Disti:C240M3LFF, w/oCPU, HSnk, Mem, HD, PCIe, PSU, w/Rls, Blnk, Expdr | - |
| UCSC-C24-M3S | UCS C24 M3 SFF w/ rail kit, w/o PSU, CPU, mem, HDD, PCIe | UCSC-C240-M3S | UCS C240 M3 SFF w/o CPU, mem, HD, PCIe, w/ rail kit, expdr | - |
| UCSC-C24-M3S-CH2 | Disti:C24M3SFF, w/oCPU, HSnk, Mem, HD, PCIe, PSU, w/Rls, Blnk | UCSC-C240-M3S-CH2 | Disti:C240M3SFF, w/oCPU, HSnk, Mem, HD, PCIe, PSU, w/Rls, Blnk, Expdr | - |
| UCSC-C24-M3S2 | UCS C24 M3 SFF 16HDD w/ rail, w/o PSU, CPU, mem, HD, PCIe | UCSC-C240-M3S2 | UCS C240 M3 SFFw/oExpdr, CPU, mem, HD, PCIe, PSUw/rail kit, | - |
| UCSC-C24-M3S2-CH2 | Disti:C24M3SFF2, w/oCPU, HSnk, Mem, HD, PCIe, PSU, w/Rls, Blnk | UCSC-C240-M3S2-CH2 | Disti:C240M3SFF2, w/o, CPU, HSnk, Mem, HD, PCIe, PSU, w/Rls, Blnk | - |
| UCSC-CABLE-A3 | VOID:Pair of SAS/SATA cables (1 CPU) for C24 M3 SFF (2.5-in) | There is currently no replacement product available for this product. | - | - |
| UCSC-CABLE-A4 | Pair of SAS/SATA cables (2 CPU) for C24 M3 SFF (2.5-in) | There is currently no replacement product available for this product. | - | - |
| UCSC-CABLE-A8 | Pair of SAS/SATA cables (2 CPU/2 RAID cards) C24 SFF (16HDD) | There is currently no replacement product available for this product. | - | - |
| UCSC-HS-EN-M3 | Heat Sink for UCS C22/C24 M3 Rack Server | There is currently no replacement product available for this product. | - | - |
| UCSC-RAID-9220-4I | MegaRAID 9220-4i, RAID 0/1/10 for C22 | There is currently no replacement product available for this product. | - | - |
| UCSC-RAID-9220-8I | MegaRAID 9220-8i, RAID 0/1/10 for C22/C24 | There is currently no replacement product available for this product. | - | - |
| UCSC-RAID-9240-8I | MegaRAID 9240-8i, RAID 0/1/10/5/50 for C22/C24 | There is currently no replacement product available for this product. | - | - |
| UCSC-XPAND-C24 | SAS Expander for the UCS C24 M2 server 24 HDD Backplane | There is currently no replacement product available for this product. | - | - |

## Product Migration Options

Customers are encouraged to migrate to the Cisco UCS C240 M3 Rack Server. Information about this product can be found at: http://www.cisco.com/c/en/us/products/collateral/servers-unified-computing/ucs-c240-m3-rack-server/data_sheet_c78-700629.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

## For More Information

For more Information about the Cisco UCS C240 M3 Rack Server, visit http://www.cisco.com/c/en/us/products/collateral/servers-unified-computing/ucs-c240-m3-rack-server/data_sheet_c78-700629.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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