



End-of-Sale and End-of-Life Announcement for the Select RAIDs and PCI Express Devices for Cisco UCS Servers

EOL9470

Cisco announces the end-of-sale and end-of life dates for the Select RAIDs and PCI Express Devices for Cisco UCS Servers. The last day to order the affected product(s) is April 29, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Select RAIDs and PCI Express Devices for Cisco UCS Servers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 29, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 29, 2014
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 28, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 29, 2015
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 29, 2015
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 25, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2019

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
N20-BHTS2	CPU heat sink for UCS B250 M1 Blade Server	There is currently no replacement product available for this product.		
N20-BHTS2=	CPU heat sink for UCS B250 M1 Blade Server	There is currently no replacement product available for this product.		
UCS-RAID-9265CV	MegaRAID 9265CV-8i, 1GB TMM, Supercap for C22/C24	UCS-RAID9270CV-8I	MegaRAID9270 CV with 8 internal SAS/SATA ports with Supercap	—
UCS-RAID-9265CV=	MegaRAID 9265CV-8i, 1GB TMM, Supercap for C22/C24	UCS-RAID9270CV-8I=	MegaRAID 9270CV with 8 internal SAS/SATA ports with Supercap	—
UCSC-PCIE-BSFP	Broadcom 57712 Dual Port 10Gb SFP+ w/TOE iSCSI	UCSC-PCIE-B3SFP	BROADCOM 57810 10Gb A-FEX SFP+	—
UCSC-PCIE-BSFP=	BROADCOM 57712 10Gb SFP+	UCSC-PCIE-B3SFP=	BROADCOM 57810 10Gb A-FEX SFP+	—
UCSC-PCIE-QSFP	Qlogic QLE8242-CU Dual Port 10 GbE FCoE CNA	UCSC-PCIE-Q8362	Qlogic QLE8362 dual-port 10 GbE FCoE CNA	—
UCSC-PCIE-QSFP=	Qlogic QLE8242-CU dual-port 10 GbE FCoE CNA	UCSC-PCIE-Q8362=	Qlogic QLE8362 dual-port 10 GbE FCoE CNA	—

Product Migration Options

Customers are encouraged to migrate to the products indicated in Table 2. Information about these products can be found at: http://www.cisco.com/en/US/products/ps10493/products_data_sheets_list.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase Select RAIDs and PCI Express Devices for Cisco UCS Servers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Select Cisco UCS Server Adapters, visit http://www.cisco.com/en/US/products/ps10493/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

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