

Level Up with Cisco Intersight Infrastructure Service



Simplify IT operations

Do you want to simplify IT operations to drive innovation and growth? Transitioning to IT operations as a service is the answer. Wherever you are in your journey, leveling up with Cisco Intersight™ Infrastructure Service (IIS) is the next step.

When you level up to Cisco Intersight Infrastructure Service—built on the Cisco Intersight IT operations platform—you amplify the capabilities of your existing Cisco UCS® tools to gain advantages of infrastructure lifecycle management as a service.



Next-level simplicity



Next-level support



Next-level operations

Operate at the speed of business with Cisco Intersight Infrastructure Service

Cisco Intersight lets IT teams see, optimize, and automate their Cisco® and third-party computing, storage, and networking infrastructure throughout its lifecycle from one place.

Cisco Intersight Infrastructure Service (IIS) is a core module of the Intersight platform that provides a single dashboard for seeing, controlling, and automating your global infrastructure throughout its lifecycle.

IIS also delivers modern operational capabilities to Cisco UCS Manager (UCSM) users.

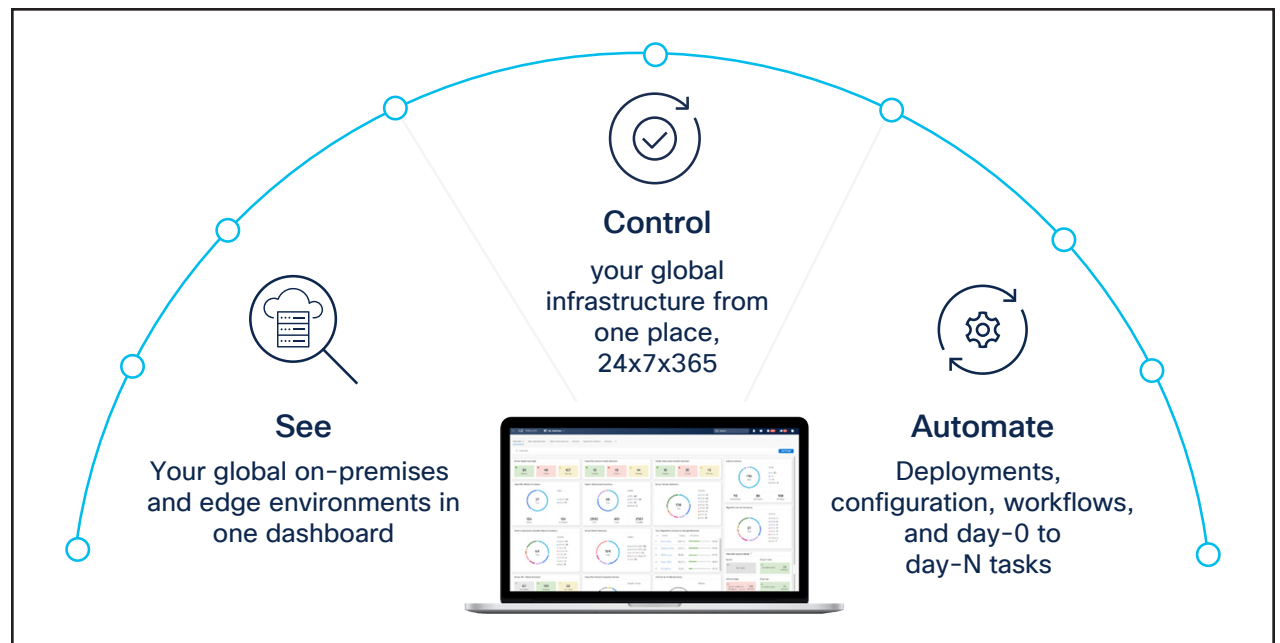


Figure 1. Operate at the speed of business by seeing, controlling, and automating your global infrastructure with Cisco Intersight Infrastructure Service

Using Intersight Infrastructure Service, Cisco UCS customers can experience next-level simplicity, operations, and support delivered as a service.

Level up security remediation

Stay on top of security warnings and hardware issues with proactive advisories that keep you up to date on published security vulnerabilities and field notices impacting your infrastructure. These advisories provide prescriptive recommendations to close security gaps and keep your infrastructure running smoothly.

Level up your support experience

Automate troubleshooting processes

IIS is connected directly to the Cisco Technical Assistance Center, or TAC. The two communicate continuously, so when IIS detects an anomaly, it automatically opens a support ticket, retrieves related logs, and submits them to the Cisco support team. Or, if you open a support ticket, IIS automatically retrieves related logs and passes them to the support team. This lets our support staff start troubleshooting and provide remediating actions with minimal intervention on your part. Customers report reducing support issues by an average of 45 minutes with connected TAC!

Level up visibility and control

Get real-time visibility and status of your global infrastructure whenever you need it, not just when you're at your computer. The IIS mobile app provides visibility on the go, showing health and inventory for your Cisco UCS systems. You can monitor service request status and even manage storage utilization in your Cisco UCS systems.

Get replacement parts fast

Proactive RMAs leverage Intersight's AI-powered diagnostic engine to issue service requests and get new parts on their way to you. When anomalies occur and are correlated with known problems, replacement parts are sent to you before you even know there is a problem. Proactive RMAs cut replacement time on average by two days!

“With Cisco Intersight, I can now see information that I did not have before. It is one of the first places that we go to when we have performance issues or if a tech upgrade is requested.”

- Director of IT
State Government Agency

“You know you are being proactive when an engineer replaces a hard drive that was displaying anomalies before it fails and causes problems downstream.”

- Distinguished Engineer
Global Technology Conglomerate

Level up management of traditional infrastructure from the cloud

The Intersight UCSM Provider extends Intersight’s reach to manage traditional Cisco UCS instances, giving access to familiar interfaces you have always used—except now you can manage all your infrastructure

securely from the cloud. The Provider is part of the Intersight global dashboard, so you can quickly see your entire inventory and view its status—either in a browser or using the IIS mobile app.

“Intersight has reduced the weight of routine deployment and monitoring tasks so we can focus on the work that helps our business.”

- Director of IT and Communications
Regional Medical Center

Learn more

Level up IT operations with infrastructure lifecycle management as a service by starting a free trial at intersight.com, or [learn more](#) about Cisco Intersight Infrastructure Service licensing tiers.

