

# Cisco Web and Email Security Virtual Appliance Licenses for Existing Customers and Partners

## Installation Guide

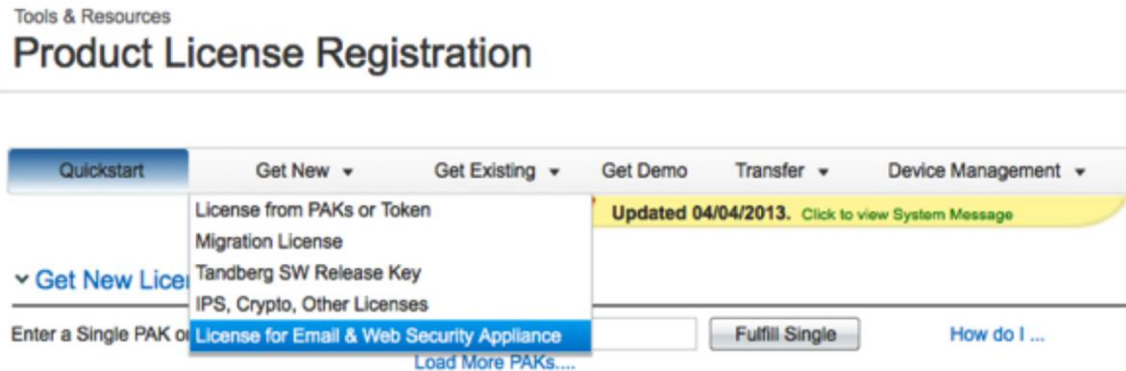
October, 2013

This document describes the process for obtaining and installing activation keys for the Cisco® Web Security Virtual Appliance (WSAV) and the Cisco Email Security Virtual Appliance (ESAV). To activate your Cisco virtual appliance license, you must have an active Cisco Web Security software license to get Cisco WSAV, or an active Cisco Email Security software license to get Cisco ESAV.

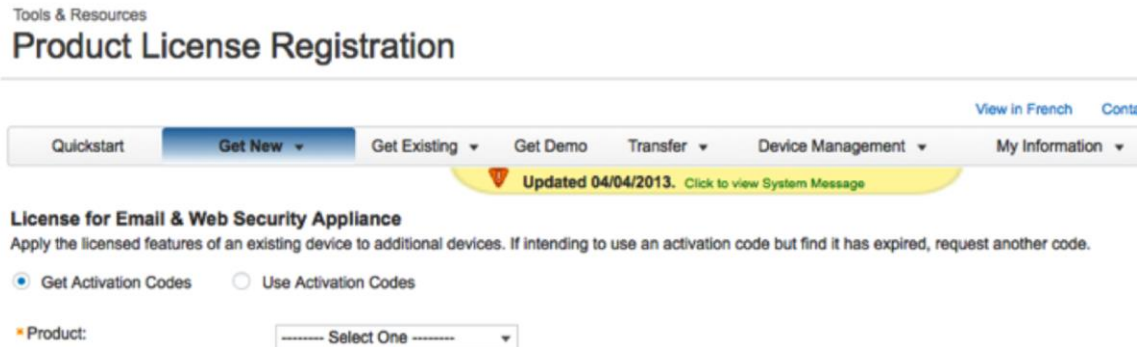
Partners with active not-for-resale (NFR) Cisco Web Security software licenses are entitled to receive a NFR Cisco WSAV license. Partners with active NFR Cisco Email Security software licenses are entitled to receive a NFR Cisco ESAV license.

You will need to have your activation keys from your Cisco Web Security Appliance (WSA) or your Cisco Email Security Appliance (ESA) and your Cisco.com account to complete this process. If you do not already have a Cisco.com account, please register for an account at [www.tools.cisco.com/RPF/register/register.do](http://www.tools.cisco.com/RPF/register/register.do).

1. Go to [www.cisco.com/go/license](http://www.cisco.com/go/license).
2. Log in with your Cisco account ID.
3. On the Get New tab, choose License for Email & Web Security Appliance from the pull-down menu.



4. A page for requesting an activation code to get the license appears. Select the Get Activation Codes button.



- From the Product pull-down menu, choose IronPort Product - SW Bundles (if you have an existing software bundle) or IronPort Product - TC (if you have individual products).

Tools & Resources

## Product License Registration

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Quickstart **Get New** Get Existing Get Demo Transfer Device Management My Information

**Updated 04/04/2013.** [Click to view System Message](#)

**License for Email & Web Security Appliance**  
 Apply the licensed features of an existing device to additional devices. If intending to use an activation code but find it has expired, request another code.

Get Activation Codes  Use Activation Codes

Product:

----- Select One -----

----- Select One -----

Iron Port Product - Perpetual

**Iron Port Product - SW Bundles**

Iron Port Product - TC

Iron Port Product - Third Party

- If you want to use the same licenses as those for an existing Cisco WSA or ESA, continue with this step. Otherwise, skip to Step 7. Enter an existing Cisco WSA or ESA serial number in the Source Serial Number/Virtual Device Identifier field. If you have multiple Cisco WSAs or ESAs, select one that has the same licenses that you want enabled on your virtual appliance.
- For the Select Destination Appliance Type option, select the Virtual button.
- Leave the Target Serial Number/Virtual Device Identifier field blank.
- In the "Send to" field, enter the email address to which the activation code should be sent.
- Click Request Code.

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Get Activation Codes  Use Activation Codes

Product:

Source Serial Number / Virtual Device Identifier:

Select Destination Appliance Type:  Physical  Virtual

Please leave the VLN field empty if this is an initial purchase. For Follow-On and Renewals, please enter the VLN provided during initial fulfillment.

Target Serial Number / Virtual Device Identifier:

Send to:

11. After you receive the code, repeat Step 3. At Step 4, select the Use Activation Codes button and click Next.

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## Product License Registration

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### License for Email & Web Security Appliance

Apply the licensed features of an existing device to additional devices. If intending to use an activation code but find it has expired, request another code.

**1. Specify Activation Code**    2. Select SKU Options    3. Review

Get Activation Codes     Use Activation Codes

Enter the Activation Code from the email or confirm the displayed code is correct

\* Activation Code:

12. Select the Cisco WSA software SKUs that should be embedded on the Cisco WSAV license, or the Cisco ESA software SKUs that should be embedded on the Cisco ESAV license. Click Next.
13. Enter the email address to which the Cisco WSAV or ESAV license should be sent.
14. Click Get License. A Processing Request pop-up window should appear.

### License Request Status

Keep this page open to wait for the request status.

Processing Request

License will be sent to these email addresses -

[Please provide feedback...](#) Let Cisco know how to improve this experience.

After your request is processed, you will see a confirmation. The key will be sent within three hours.

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## Getting the Cisco WSAV Software Image

To download the Cisco WSAV software image, please follow these steps:

1. Go to [www.cisco.com/go/wsa](http://www.cisco.com/go/wsa).
2. In the right panel, click Software Downloads, Release, and General Information.
3. Click Download Software. You will be led to downloads for the Cisco Web Security Appliance.
4. Click Cisco Web Security Virtual Appliance. Select the virtual appliance image that you need and click Download. You can reuse your virtual appliance license for as many images as you need. The license can be applied to any of the models available for download.

## Getting the Cisco ESAV Software Image

To download the Cisco ESAV software image, please follow these steps:

5. Go to [www.cisco.com/go/esa](http://www.cisco.com/go/esa).
6. In the right panel, click Software Downloads, Release, and General Information.
7. Click Download Software. You will be led to downloads for the Cisco Email Security Appliance.
8. Click Cisco Email Security Virtual Appliance. Select the virtual appliance image you need and click Download. You can reuse your virtual appliance license for as many images as you need. The license can be applied to any of the models available for download.



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