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End-of-Sale and End-of-Life Announcement for the Lancope Security Products

Contents

Overview

EOL10463

On October 27, 2015, Cisco acquired Lancope. To facilitate a smooth transition, Cisco and Lancope entered into a transition services agreement under which Cisco will provide transition services to Lancope customers. Under that agreement, Cisco will continue to operate certain aspects of the Lancope Business.

On behalf of Lancope, Cisco Systems announces End-of-Life milestones for Lancope Security Products that were transitioned to Cisco Systems. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Lancope Security Products

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 28, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 30, 2015
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 31, 2015
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 28, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 28, 2017
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 28, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	Dec 28, 2019
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 28, 2019

Milestone	Definition	Date
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2020
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2020

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CON-FC-NF-1000	1 Yr Support for LC-FC-NF-1000-K9 from Lancope	CON-FC1K-NF	1 Year Maintenance for NF-FC1K series	–
CON-FC-NF-1000=	1 Yr Renewal Support for LC-FC-NF-1000-K9 from Lancope	CON-FC1K-NF	1 Year Maintenance for NF-FC1K series	–
CON-FC-NF-2000	1 Yr Support for LC-FC-NF-2000-K9 from Lancope	CON-FC2K-NF	1 Year Maintenance for NF-FC2K series	–
CON-FC-NF-2000=	1 Yr Renewal Support for LC-FC-NF-2000-K9 from Lancope	CON-FC2K-NF	1 Year Maintenance for NF-FC2K series	–
CON-FC-NF-4000	1 Yr Support for LC-FC-NF-4000-K9 from Lancope	CON-FC4K-NF	1 Year Maintenance for NF-FC4K series	–
CON-FC-NF-4000=	1 Yr Renewal Support for LC-FC-NF-4000-K9 from Lancope	CON-FC4K-NF	1 Year Maintenance for NF-FC4K series	–
CON-FR-1K-C	1 Yr Support for LC-FR-1000-K9 from Lancope	CON-LC-UDP1K-C	1 Year Maintenance for LC-UDP-K9, 1K C series	–
CON-FR-1K-C=	1 Yr Renewal Support for LC-FR-1000-K9 from Lancope	CON-LC-UDP1K-C	1 Year Maintenance for LC-UDP-K9, 1K C series	–
CON-FR-2K-C	1 Yr Support for LC-FR-2000-C-K9 from Lancope	CON-LC-UDP2K-C	1 Year Maintenance for LC-UDP-K9, 2K C series	–
CON-FR-2K-C=	1 Yr Renewal Support for LC-FR-2000-C-K9 from Lancope	CON-LC-UDP2K-C	1 Year Maintenance for LC-UDP-K9, 2K C series	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CON-FR-2K-F	1 Yr Support for LC-FR-2000-F-K9 from Lancope	CON-LC-UDP2K-F	1 Year Maintenance for UD-20XX-F	–
CON-FR-2K-F=	1 Yr Renewal Support for LC-FR-2000-F-K9 from Lancope	CON-LC-UDP2K-F	1 Year Maintenance for UD-20XX-F	–
CON-FR-VE	1 Yr Support for L-LC-FR-VE-K9 from Lancope	CON-LC-UDP-VE	1 Year Maintenance for UDP VE	–
CON-FR-VE=	1 Yr Renewal Support for L-LC-FR-VE-K9 from Lancope	CON-LC-UDP-VE	1 Year Maintenance for UDP VE	–
CON-FS1K-3C	1 Yr Support for LC-FS-1000-K9 from Lancope	CON-FS1K	1 Year Maintenance for Flow Sensor 1K Series	–
CON-FS1K-3C=	1 Yr Renewal Support for LC-FS-1000-K9 from Lancope	CON-FS1K	1 Year Maintenance for Flow Sensor 1K Series	–
CON-FS2K3C	1 Yr Support for LC-FS-2000-3C-K9 from Lancope	CON-FS2K-3C2F	1 Year Maintenance for FS2K 3C2F series	–
CON-FS2K3C=	1 Yr Renewal Support for LC-FS-2000-3C-K9 from Lancope	CON-FS2K-3C2F	1 Year Maintenance for FS2K 3C2F series	–
CON-FS4K-UPG	UPGRADE 1 Yr Support for LC-FS-4000-K9 from Lancope	CON-FS-4010-U	1 Year Maintenance for Flow Sensor 4010 from FS3K Upgrade	–
CON-ID-1000	1YR Support for SW-ID-1000	CON-ID-1100-VE	1 Year Maintenance for Idenity 1K VE	–
CON-ID-1000=	1YR Support for SW-ID-1000	CON-ID-1100-VE	1 Year Maintenance for Idenity 1K VE	–
L-LC-FR-VE-K9	StealthWatch FlowReplicator Virtual Edition	L-LC-UDP-VE-K9	UDP Director VE	–
L-LC-SLIC-FC=	StealthWatch SLIC Feed for Flow Collector 1K	L-LC-SLIC-FC-1K-VE	1 Year maintenance on SLIC for FC 1K VE	–
L-LC-SLIC-FC=	StealthWatch SLIC Feed for Flow Collector 1K	L-LC-SLIC-FC1K	StealthWatch SLIC Feed for Flow Collector 1K	–
L-LC-SLIC-SMC-VE=	StealthWatch Labs Intelligence Center (SLIC) Feed for FC VE	There is currently no replacement product available for this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-LC-TR-CR-1S-2D=	2-Day StealthWatch Training at Lancope facility or virtually	L-LC-TRAINING	StealthWatch Training.	–
L-LC-TR-CR-1S-3D=	3-Day StealthWatch Training at Lancope facility or virtual	L-LC-TRAINING	StealthWatch Training.	–
LC-COLLECT-1000	FlowCollector 1000; 1 TB storage; 30K fps; 500 sources	LC-FC-1010-NF-K9	NetFlow Collector for Flow Collector 1010	–
LC-COLLECT-4000	FlowCollector 4000; 4 TB storage; 120K fps; 2000 sources	LC-FC-4010-NF-K9	NetFlow Collector for 4010	–
LC-FC-NF-1000-K9	StealthWatch FlowCollector for NetFlow 1K appliance	LC-FC-1010-NF-K9	NetFlow Collector for Flow Collector 1010	–
LC-FC-NF-2000-K9	StealthWatch FlowCollector for NetFlow 2K appliance	LC-FC-2010-NF-K9	NetFlow Collector for 2010	–
LC-FC-NF-4000-K9	StealthWatch FlowCollector for NetFlow 4000 appliance	LC-FC-4010-NF-K9	NetFlow Collector for 4010	–
LC-FR-1K-C-K9	StealthWatch FlowReplicator 1K appliance	LC-UDP-1010-C-K9	UDP Director 1010 Copper	–
LC-FR-2K-C-K9	StealthWatch FlowReplicator 2K appliance, copper interfaces	LC-UDP-2010-C-K9	UDP Director 2010 Copper	–
LC-FR-2K-F-K9	StealthWatch FlowReplicator 2K appliance, fiber interfaces	LC-UDP-2010-F-K9	UDP Director 2010 Fiber	–
LC-FS1K-3C-K9	StealthWatch FlowSensor 1K appliance	LC-FS-1010-K9	Flow Sensor 1010	–
LC-FS250-2C-K9	StealthWatch FlowSensor 250 appliance	LC-FS-1010-K9	Flow Sensor 1010	–
LC-FS2K-5C-K9	StealthWatch FlowSensor 2K appliance, 5 copper interfaces	LC-FS-2010-5C-K9	Flow Sensor 2010 5 Copper	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LC-FS2K3C-K9	StealthWatch FlowSensor 2K appliance, 2 fiber, 3 copper	LC-FS-2010-3C2F-K9	Flow Sensor 2010 3 Copper 2 Fiber	–
LC-FS3K-2F-K9	StealthWatch FlowSensor 3000 appliance, 2 fiber interfaces	LC-FS-3010-2F-K9	Flow Sensor 3010 2 Fiber 10G	–
LC-FS4K-4F-K9	Lancope StealthWatch FlowSensor 4000 appliance (20 Gbps)	LC-FS-4010-4F-K9	Flow Sensor 4010 4 Fiber 10G	–
LC-ID-1000-K9	Identity Appliance	LC-ID-1100-K9	Identity 1010 appliance	–
LC-REP-1000	FlowReplicator 1000; 1 FE/GE copper; 10 KPPS in, 20 KPPS out	LC-UDP-1010-C-K9	UDP Director 1010 Copper	–
LC-REP-2000	FlowReplicator 2000; 3 FE/GE copper; 20 KPPS in, 60 KPPS out	LC-UDP-2010-C-K9	UDP Director 2010 Copper	–
LC-SENS-1000	FlowSensor 1000 appliance; 3 FE/GE copper, 1Gbps	LC-FS-1010-K9	Flow Sensor 1010	–
LC-SENS-250	FlowSensor 250 appliance; 2 FE/GE copper, 100Mbps	LC-FS-1010-K9	Flow Sensor 1010	–
LC-SENS-3000-2F	FlowSensor 3000 appliance; 1 FE/GE copper, 2 fiber, 5Gbps	LC-FS-3010-2F-K9	Flow Sensor 3010 2 Fiber 10G	–
LC-SMC-1K-K9	StealthWatch Management Console 1K appliance	LC-SMC-1010-K9	Stealthwatch 1010	–
LC-SMC-2K-K9	StealthWatch Management Console 2000 appliance	LC-SMC-2010-K9	Stealthwatch 2010	–

Product migration options

Customers are encouraged to migrate to the replacement product parts listed in Table 1. For those part numbers that do not have an associated replacement product part number, customers should work with their Cisco Partner or Cisco account team. Information about replacement product parts can be found at: https://cisco.com/go/ctd.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Lancope Security Products through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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