



End-of-Sale and End-of-Life Announcement for the Cisco Security Packet Analyzer 2400 Appliances

EOL12965

Cisco announces the end-of-sale and end-of-life dates for the Cisco Security Packet Analyzer 2400 Appliances. The last day to order the affected product(s) is June 15, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Security Packet Analyzer 2400 Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 15, 2019
End-of-Sale Date: HW, App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 15, 2019
Last Ship Date: HW, App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 14, 2019
End of SW Maintenance Releases Date: HW, App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 15, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 15, 2020
End of New Service Attachment Date: HW, App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 15, 2020
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	September 11, 2021
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 11, 2023
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2022
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
PA-APP-SW-6.22-K9	Packet Analyzer Software Version 6.2.2
PA-APP-SW-6.23-K9	Packet Analyzer Software Version 6.2.3
PA-APP-SW-6.31-K9	Packet Analyzer Software Version 6.3.1
PA-APP-SW-6.31-K9=	Packet Analyzer Software Version 6.3.1
PA-APP-SW-6.32-K9	Packet Analyzer Software Version 6.3.2
L-VSEC-PA-PLR=	PLR SKU for vSecPA - Military Only
L-VSEC-PA-T=	Cisco Virtual Security Packet Analyzer
PA24-CPU-E52660D	Cisco 2.60 GHz E5-2660 v3/105W 10C/25MB Cache/DDR4 2133MHz
PA24-HDD-2TB	Cisco Security PA 2 TB 12G SAS 7.2K RPM SFF HDD
PA24-HDD-2TB=	Cisco Security PA 2 TB 12G SAS 7.2K RPM SFF HDD
PA24-ML1X324RUA	32GB DDR4-2133-MHz LRDIMM/PC4-17000/quad rank/x4/1.2v
PA24-MLOM-CSC-02	Cisco PA UCS VIC1227 VIC MLOM - Dual Port 10Gb SFP+
PA24-MRAID12G	Cisco Security PA 12G SAS Modular Raid Controller
PA24-MRAID12G-4GB	Cisco Sec PA 12Gbps SAS 4GB FBWC Cache module (Raid 0/1/5/6)
PA24-NT20E3-2-PTP	Cisco PA 2x10G card
PA24-NT20E3-2-PTP=	Cisco PA 2x10G Spare card
PA24-NT4E-4	Cisco PA Capture Adapter with 4x1G ports (SFP)
PA24-NT4E-4=	Cisco PA Capture Adapter with 4x1G ports (SFP)
PA24-NT4E-4T	Cisco PA Capture Adapter with 4x1G ports (RJ45)
PA24-NT4E-4T=	Cisco PA Capture Adapter with 4x1G ports (RJ45)
PA24-PCI-1B-240M4	Cisco Right PCIe Riser Board(Riser 1), (3x8) for 6 PCI slots
PA24-PSU2V2-1200W	Cisco AC Power Supply 1200W Hot-Plug for Security PA
PA24-PSU2V2-1200W=	Cisco AC Power Supply 1200W Hot-Plug for Security PA
PA24-PSU2V2-930DC	Cisco DC Power Supply 930W Hot-Plug for Security PA
PA24-PSU2V2-930DC=	Cisco DC Power Supply 930W Hot-Plug for Security PA
PA24-SAS9300-8E	Cisco 12G SAS HBA with 8 external ports
PA24-SD-32-S	Cisco PA 32GB SD Card Module
PA24-TPM2-001	Cisco Security PA Trusted Platform Module
SEC-PA-2400-K9	Cisco Security Packet Analyzer 2400, 48TB
SEC-PA-2400-K9=	Cisco Security Packet Analyzer 2400, 48TB

Product Migration Options

There is no replacement available for the Cisco Security Packet Analyzer 2400 Appliances at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Security Packet Analyzer 2400 Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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