

# End-of-Sale and End-of-Life Announcement for the Cisco Identity Services Engine Virtual Machine S/M/L

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## Overview

### EOL14483

Cisco announces the end-of-sale and end-of-life dates for the Cisco Identity Services Engine Virtual Machine S/M/L. The last day to order the affected product(s) is March 9, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

(1). Ordering Guide: <https://www.cisco.com/c/en/us/products/collateral/security/identity-services-engine/guide-c07-656177.html>

(2). License FAQ: <https://www.cisco.com/c/en/us/products/collateral/security/identity-services-engine/ga-c67-744190.html>

## End-of-life milestones

**Table 1.** End-of-Life Milestones and Dates for the Cisco Identity Services Engine Virtual Machine S/M/L

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 8, 2021
<b>End-of-Sale Date: App SW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 9, 2022
<b>Last Ship Date: App SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 7, 2022
<b>End of SW Maintenance Releases Date: App SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 9, 2023
<b>End of New Service Attachment Date: App SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 9, 2023
<b>End of Service Contract Renewal Date: App SW</b>	The last date to extend or renew a service contract for the product.	June 4, 2024
<b>Last Date of Support: App SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2025

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-ISE-VMS-K9=	Cisco ISE Virtual Machine Small	R-ISE-VMC-K9=	Cisco ISE Virtual Machine Common PID	-
R-ISE-VMM-K9=	Cisco ISE Virtual Machine Medium	R-ISE-VMC-K9=	Cisco ISE Virtual Machine Common PID	-
R-ISE-VML-K9=	Cisco ISE Virtual Machine Large	R-ISE-VMC-K9=	Cisco ISE Virtual Machine Common PID	-

## Product migration options

Migration Guide: <https://www.cisco.com/c/en/us/products/collateral/security/identity-services-engine/ise-licensing-migration-guide-og.html>. Customers can continue to receive support based on the support contract they initially purchased. For seamless support, customers should open a case with Cisco Customer Service and request the EOL'd product PID to be replaced with the new product PID in order to renew and receive support.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

## For more information

For more information about the Cisco End-of-Life Policy, go to: [https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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