

End-of-Sale and End-of-Life Announcement for the Cisco Identity Services Engine Software Release 1.2

EOL10657—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Identity Services Engine Software Release 1.2. The last day to order the affected product(s) is May 31, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This EOL announcement includes Cisco ISE Release 1.2.1.

Table 1. End-of-Life Milestones and Dates for the Cisco Identity Services Engine Software Release 1.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 1, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 31, 2016
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 29, 2016
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 31, 2017
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 31, 2017
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 27, 2018
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ISE-SW-1.2-3415-K9	Cisco Identity Services Engine software version 1.2	SW-3415-ISE-K9	Cisco ISE Software for the SNS-3415-K9	
ISE-SW-1.2-3495-K9	Cisco Identity Services Engine software version 1.2	SW-3495-ISE-K9	Cisco ISE Software for SNS-3495-K9	
ISE-SW-1.2-K9	Cisco Identity Services Engine software version 1.2	See the Product Migration Options section below for detailed information on replacing this product.		
ISE-SW-1.2-M-K9	CiscoISE SW v1.2 for SNS Migration Servers	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the latest Cisco Identity Services Engine Software. Information about this product can be found at: http://www.cisco.com/c/en/us/products/security/identity-services-engine/index.html.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco Identity Services Engine Software, visit http://www.cisco.com/c/en/us/products/security/identity-services-engine/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

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