



End-of-Sale and End-of-Life Announcement for the Cisco Identity Services Engine 33x5 Hardware Appliances

EOL9220—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Identity Services Engine 33x5 Hardware Appliances. The last day to order the affected product(s) is December 24, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Cisco Identity Services Engine is transitioning from the ISE 33x5 series appliances to the 34x5 Secure Network Servers. The Cisco Identity Service Engine software continues to be available on the 34x5 series servers. No Identity Services Engine software, or licenses are affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco Identity Services Engine 33x5 Hardware Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 25, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 24, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 24, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 24, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 24, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 21, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ISE-3315-K9	Cisco Identity Services Engine 3315 Hardware Appliance	SNS-3415-K9	Small Secure Network Server for ISE, NAC, & ACS Applications	—
ISE-3315-M-K9	Cisco Identity Services Engine 3315 Appliance Migration SKU	SNS-3415-M-ISE-K9	SNS 3415 Migration Server: Loaded with ISE Software	—
ISE-3355-K9	Cisco Identity Services Engine 3355 Hardware Appliance	SNS-3495-K9	Large Secure Server for ISE and NAC Applications	—
ISE-3355-M-K9	Cisco Identity Services Engine 3355 Appliance Migration SKU	SNS-3495-M-ISE-K9	SNS 3495 Migration Server: Loaded with ISE Software	—
ISE-3395-K9	Cisco Identity Services Engine 3395 Hardware Appliance	SNS-3495-K9	Large Secure Server for ISE and NAC Applications	—
ISE-3395-M-K9	Cisco Identity Services Engine 3395 Appliance Migration SKU	SNS-3495-M-ISE-K9	SNS 3495 Migration Server: Loaded with ISE Software	—

Product Migration Options

Customers are encouraged to migrate to the Cisco Secure Network Servers. Information about this product can be found at: http://www.cisco.com/en/US/products/ps11640/products_data_sheets_list.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Identity Services Engine 33x5 Hardware Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Secure Network Servers, visit http://www.cisco.com/en/US/products/ps11640/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

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