

# Cisco Identity Services Engine Software Version 2.1

PB741732

Cisco announces the end-of-life dates for the Cisco Identity Services Engine (ISE) Software Version 2.1 software.

**Software maintenance** support for 2.1 software releases end on **September 17<sup>th</sup> 2019**. No patches or maintenance releases will be provided for ISE 2.1 releases after that date.

Starting **March 17<sup>th</sup> 2019** only sev1 and security vulnerability issues will be addressed.

ISE 2.1 will reach end of support at **March 17<sup>th</sup> 2020**.

Software maintenance requires an active service contract.

## Product Migration Options

Install and upgrade guides can be found here: <https://www.cisco.com/c/en/us/support/security/identity-services-engine/products-installation-guides-list.html>.

Additional Support: [https://www.cisco.com/c/en/us/td/docs/security/ise/2-4/release\\_notes/b\\_ise\\_24\\_rn.html#UpgradeInformation24](https://www.cisco.com/c/en/us/td/docs/security/ise/2-4/release_notes/b_ise_24_rn.html#UpgradeInformation24).

Customers may also need to purchase additional Cisco ISE products such as Cisco ISE Plus and Cisco ISE Apex, depending on functionality requirements. Customers are encouraged to review the Cisco ISE ordering guide and to speak with their sales representative to ensure that they migrate to the correct mix of Cisco ISE products.

Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

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