

End of Life Announcement for the Cisco Identity Services Engine Software Version 2.7

Contents

Overview	3
Important notice	3
Product migration options	3
For more information	4

PB2943876

Overview

Cisco announces the end-of-life dates for the Cisco Identity Services Engine (ISE) Software Versions 2.7.

Table 1. End of life Milestones and Dates

Milestone	Definition	Date
End of Life Notice	Announcement of end-of-life of the product posted on Cisco.com.	March 22 nd 2022
Software Maintenance	From this date, Cisco will only publish fixes for security vulnerabilities and severity 1 issues pertaining to the release as determined by the Cisco ISE team.	September 22 nd 2022
End of Software Maintenance	The last date on which Cisco Engineering may release the final software maintenance releases or bug fixes, if any. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software including Sev 1 and security vulnerabilities.	September 22 nd 2023
End of Support	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product will become unavailable, and the product becomes obsolete.	September 22 nd 2024

Important notice

With the release of Cisco® Identity Services Engine (ISE) 3.0 in September 2020, Cisco announced a new streamlined licensing scheme for Cisco ISE in line with the Cisco DNA Center™ licensing tiers, which reduces the complexity in ordering.

The new licensing scheme supports only Smart Licensing with Smart Account.

please carefully read the [License Migration Guide](#) before upgrading to ISE 3.0 or later.

Product migration options

Install and upgrade guides:

<https://www.cisco.com/c/en/us/support/security/identity-services-engine/products-installation-guides-list.html>.

Ordering Guide:

[Cisco ISE ordering Guide](#)

Customers are encouraged to review the Cisco ISE ordering guide and to speak with their sales representative to ensure that they migrate to the correct mix of Cisco ISE products.

Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to [Product Recycling](#).

For more information

For more information about the Cisco End-of-Life Policy, go to [Cisco End of Life Policy](#).

For more information about the Cisco Product Warranties, go to [Cisco Product Warranties](#).

To subscribe to receive end-of-life/end-of-sale information, go to [My Notification Page](#).

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:
[Cisco EOL RSS](#).

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at <https://www.cisco.com/go/offices>.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)