



The bridge to possible

Product bulletin
Cisco public

End-of-Life and End-of-Support for the Cisco Firepower User Agent

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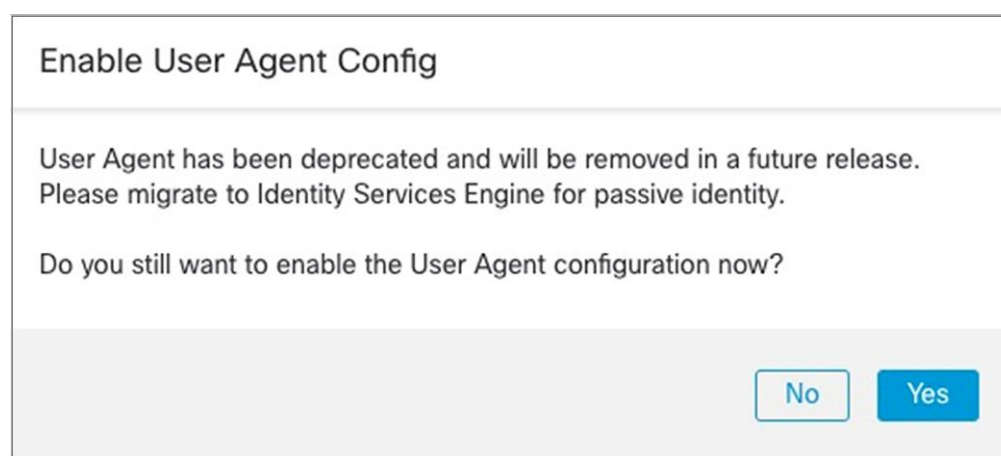
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Overview

Cisco announces the end-of-life dates for the Cisco Firepower User Agent

Software maintenance support for **Cisco Firepower User Agent** (all versions) will end on **30 November 2020**. No patches or maintenance releases will be provided for **Cisco Firepower User Agent** after **30 November 2020**.

Cisco Firepower User Agent will continue to function with the Cisco Firepower Management Center up to and including version 6.6. However, you will see the following warning message in 6.6 when attempting to add a new User Agent.



Cisco Firepower User Agent is completely deprecated from release 6.7 onwards. You must migrate to ISE-PIC before upgrading to 6.7

Product Migration Options

Customers are encouraged to transition to Cisco Identity Services Engine Passive Identity Connector (ISE-PIC).

Customers with a physical or virtual (FMCv25, FMCv300) Firepower Management Center appliance as mentioned in Table 1 with active support contracts will be eligible to receive Cisco ISE-PIC at no additional cost.

Table 1. Eligible Firepower Management PIDs for free ISE-PIC

End-of-Sale Product	Eligible PID	Replacement Product Part Number	Replacement Product Description	Additional Information
Cisco Firepower User Agent	FMC1000-K9	L-FMC-ISE-PIC= (PAK based for ISE-PIC 2.7 and lower)	Cisco Identity Services Engine Passive Identity Connector (ISE-PIC).	Active FMC Support Contracts Required for Eligible PIDs.
	FMC2000-K9			
	FMC2500-K9			
	FMC4000-K9			
	FMC4500-K9	Smart License Enabled for ISE-PIC 3.0 and above coming soon		
	FMC1600-K9			

End-of-Sale Product	Eligible PID	Replacement Product Part Number	Replacement Product Description	Additional Information
	FMC2600-K9			
	FMC4600-K9			
	FS-VMW-SW-K9			
	FS-KVM-SW-K9			
	SF-FMC-VMW-K9			
	SF-FMC-KVM-K9			
	SF-FMC-VMW-300-K9			
	SF-FMC-VMW-25-300			

For details on this migration, go to: <https://www.cisco.com/c/en/us/support/docs/security/firepower-management-center/215887-firepower-user-identity-migrating-from.html>.

For Firepower Management Center PIDs not mentioned in the table above for free ISE-PIC, please use the standard ISE-PIC PIDs:

- Base license for up to 3,000 user sessions (R-ISE-PIC-VM-K9)
- Upgrade license for up to 300,000 user sessions (L-ISE-PIC-UPG=)

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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