

End-of-Sale and End-of-Life Announcement for the Cisco Email Product Bundles Under EMAIL-SEC-SUB and L-CES-SUB

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Overview

EOL14510 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Email Product Bundles Under EMAIL-SEC-SUB and L-CES-SUB. The last day to order the affected product(s) is March 28, 2022. The last day to renew or add to an existing subscription is March 28, 2022. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Please use Cisco's new offer CSEMAIL-SEC-SUB to order Secure Email Essentials, Advantage & Premier bundles that have Malware Defense & Analytics added capabilities.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Email Product Bundles Under EMAIL-SEC-SUB and L-CES-SUB

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 28, 2021
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 28, 2022
Last Ship Date: Subscription	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 28, 2022
End of SW Maintenance Releases Date: Subscription	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 28, 2023
End of New Service Attachment Date: Subscription	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 28, 2022
End of Service Contract Renewal Date: Subscription	The last date to extend or renew a service contract for the product.	March 28, 2022

Milestone	Definition	Date
End of Change/Renewal Date* Subscription	The last date to Renew or Add to an existing subscription.	March 28, 2022
Last Date of Support** Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts (as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	March 31, 2027

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CES-ESSENTL-BNDL	AntiSpam, Sophos, Outbreak Filters, Central Mgmt & Reporting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CES-ESSN-AMP-BNDL	Email Security Essentials+AMP+baseT hreatGrid subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CES-O365ESS-BNDL	AntiSpam, Outbreak Filters, Central Mgmt, Track & Reporting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CES-O365PREM-BNDL	AntiSpam, Outbreak, DLP, RES, Cntrl Mgmt, Track & Reporting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CES-OUTBOUND-BNDL	Outbound Bundle (DLP and ENC)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CES-PREM-AMP-BNDL	Email Security Premium + AMP + base ThreatGrid subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CES-PREMIUM-BNDL	AntiSpam, Sophos, Outbreak, DLP, RES, Cntrl Mgmt & Reporting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
EMAIL-SEC-SUB	Cisco Email Security XaaS Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-ESI-AT-LIC	Cisco Email, AMP, Threat Grid-Inbound File Analysis License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-ESI-LIC	ESA Inbound Essentials SW Bundle (AS, AV, OF) License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-ESP-AT-LIC	Cisco Email, AMP, Threat Grid-Premium File Analysis License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-ESP-LIC	ESA Premium SW Bundle (AS, AV, OF, DLP, ENC) License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
H-ESA-ESI-AT-LIC	Hybrid Email, AMP, Threat Grid-Inbound File Analysis License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
H-ESA-ESI-LIC	Hybrid ESA Inbound Essentials SW Bundle (AS, AV, OF) License	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
H-ESA-ESP-AT-LIC	Hybrid Email, AMP, Threat Grid-Premium File Analysis License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
H-ESA-ESP-LIC	Hybrid ESA Premium SW Bundle (AS, AV, OF, DLP, ENC) License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CES-SUB	Cloud Email Security Subscription	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Existing customers that are on EMAIL-SEC-SUB and L-CES-SUB offers should migrate to Cisco's new offer CSEMAIL-SEC-SUB & order Secure Email Essentials, Advantage or Premier bundles to receive superior coverage with Malware Defense & Analytics added capabilities.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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