

# End-of-Sale and End-of-Life Announcement for the Cisco Secure Malware Analytics M5 Hardware Model

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## Overview

### EOL15076

Cisco announces the end-of-sale and end-of-life dates for the Cisco Secure Malware Analytics M5 Hardware Model. The last day to order the affected product(s) is October 30, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

### End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Secure Malware Analytics M5 Hardware Model

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 15, 2023
<b>End-of-Sale Date: HW,OS SW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2023
<b>Last Ship Date: HW,OS SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2024
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 29, 2024
<b>End of New Service Attachment Date: HW,OS SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2024
<b>End of Service Contract Renewal Date: HW,OS SW</b>	The last date to extend or renew a service contract for the product.	January 25, 2028
<b>Last Date of Support: HW,OS SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2028

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>TG-M5-K9</b>	Cisco Secure Malware Analytics M5 Model Hardware	TG-M6-K9	Cisco Secure Malware Analytics M6 Model Hardware	-
<b>TG-M5-PWR-AC-770W</b>	Cisco Secure Malware Analytics 770W AC Power Supply	TG-M6-PWR-AC-1050W	Cisco Secure Malware Analytics 1050W AC Power Supply	-
<b>TG-M5-PWR-AC-770W=</b>	Cisco Secure Malware Analytics 770W AC Power Supply	There is currently no replacement product available for this product.	-	-
<b>TG-M5-SW-K9</b>	Cisco Secure Malware Analytics Software for M5 Model	TG-M6-SW-K9	Cisco Secure Malware Analytics Software for M6 Model	-
<b>TG-M5-CPU-I6262V</b>	Cisco Secure Malware Analytics 2.4 GHz, 6262 CPU,33MB Cache	TG-M6-CPU-I6330N	Cisco Secure Malware Analytics 2.4 GHz, 6330N 2.2GHz	-
<b>TG-M5-MEM-X-32GB</b>	Cisco Secure Malware Analytics 32GB DDR4-2933-MHz RDIMM	TG-M6-MEM-A-32GB	Cisco Secure Malware Analytics 32GB DDR4-3200-MHz RDIMM	-
<b>TG-M5-RAID-12G</b>	Cisco Threat Gri12G Modular RAID controller with 2GB cache	TG-M6-RAID-12G	Cisco Malware Analytics 12G Modular RAID controller 2GBcache	-
<b>TG-M5-HDD-2.4TB</b>	Cisco Secure Malware Analytics 2.4TB 12G SAS 10K RPM SFF HDD	TG-M6-HDD-2.4TB	Cisco Secure Malware Analytics 2.4TB 12G SAS 10K RPM SFF HDD	-
<b>TG-M5-HDD-2.4TB=</b>	Cisco Secure Malware Analytics 2.4TB 12G SAS 10K RPM SFF HDD	There is currently no replacement product available for this product.	-	-
<b>TG-M5-SSD-240GB</b>	Cisco Secure Malware Analytics 240GB, 6G SATA SSD	There is currently no replacement product available for this product.	-	-
<b>TG-M5-SSD-240GB=</b>	Cisco Secure Malware Analytics 240GB, 6G SATA SSD	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>TGM5-SD240GBM1XEV</b>	Cisco Secure Malware Analytics 240GB, 6G SATA SSD	TG-M6-SD480GM1X-EV	Malware Analytics 480GB 2.5inch Enterprise Value 6G SATA SSD	-
<b>TGM5-SD240GBM1XEV=</b>	Cisco Secure Malware Analytics 240GB, 6G SATA SSD	There is currently no replacement product available for this product.	-	-
<b>TG-M5-10G-NIC</b>	Cisco Threat Grid X710 quad-port 10G SFP+ NIC	TG-M6-10G-NIC	Cisco Secure Malware Analytics M6 X710 quad-port 10G SFP+NIC	-
<b>TG-M5-TPM-2.0</b>	Cisco Secure Malware Analytics Trusted Platform Module 2.0	TG-M6-TPM-2.0	Cisco Secure Malware Analytics TPM 2.0, for M6 servers	-

## Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Secure Malware Analytics M5 Hardware Model through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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