

End-of-Sale and End-of-Life Announcement for the Cisco Threat Grid 5004 and 5504 Appliance models (HW)

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	5
For more information	6

Overview

EOL13095

Cisco announces the end-of-sale and end-of-life dates for the Cisco Threat Grid 5004 and 5504 Appliance models (HW). The last day to order the affected product(s) is October 18, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Threat Grid 5004 and 5504 Appliance models (HW)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 18, 2019
End-of-Sale Date: HW, OS SW, Accessory	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 18, 2019
Last Ship Date: HW, OS SW, Accessory	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 18, 2019
End of SW Maintenance Releases Date: HW, OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 17, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 17, 2020
End of New Service Attachment Date: HW, OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 17, 2020
End of Service Contract Renewal Date: HW, OS SW	The last date to extend or renew a service contract for the product.	January 13, 2024
Last Date of Support: HW, OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2024

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
TG-10G-NIC	Thread Grid X520 Dual Port 10Gb SFP+ Adapter	TG-M5-10G-NIC	Cisco Threat Grid X710 quad-port 10G SFP+ NIC	-
TG-CPU-E52697E	2.30 GHz, E5-2697 v4, 45MB Cache, 18 Core, 28 thread	TG-M5-CPU-6140	2.3 GHz, 6140 Processor, 24.75MB Cache, 18 Core, 36 Thread	-
TG-HDD-1.2TB	1.2TB SATA 10K RPM 12G SAS	TG-M5-HDD-2.4TB	Cisco Threat Grid Threat Grid 2.4 TB 12G SAS 10K RPM SFF HDD	-
TG-HDD-1.2TB=	1.2TB SATA 10K RPM 12G SAS	TG-M5-HDD-2.4TB=	Cisco Threat Grid Threat Grid 2.4 TB 12G SAS 10K RPM SFF HDD	-
TG-MEM-32GB-M4	32GB DDR4-2400-MHz RDIMM/PC4-17000/dual rank/x4/1.2v	TG-M5-MEM-32GB	32GB DDR4-2400-MHz RDIMM/PC4-21300/dual rank/x4/1.2v	-
TG-PWR-DC-1050W	Cisco Threat Grid 1050W DC Power Supply	There is currently no replacement product available for this product.	-	-
TG-PWR-DC-1050W=	Cisco Threat Grid 1050W DC Power Supply	There is currently no replacement product available for this product.	-	-
TG-RAID-1GB-FBWC	Cisco 12Gbps SAS 1GB FBWC Cache module (Raid 0/1/5/6)	There is currently no replacement product available for this product.	-	-
TG-RAID-CISCO12G	Cisco 12G SAS Modular Raid Controller	TG-M5-RAID-12G	Cisco Threat Grid 12G Modular RAID controller with 2GB cache	-
TG-RAILF-M4	Thread Grid Friction Rail Kit for C220 M4 rack servers	UCSC-RAILF-M4	Friction Rail Kit for C220 M4 and M5 rack servers	-
TG-RAILF-M4=	Thread Grid Friction Rail Kit for C220 M4 rack servers	UCSC-RAILF-M4	Friction Rail Kit for C220 M4 and M5 rack servers	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
TG-SSD-120GB3510	Threat Grid 3510 120 GB 2.5 inch Enterprise 6G SATA SSD	TG-M5-SSD-240GB	Cisco Threat Grid 240GB, 2.5" Enterprise Value, 6G SATA SSD	-
TG-SSD-120GB3510=	Threat Grid 3510 120 GB 2.5 inch Enterprise 6G SATA SSD	TG-M5-SSD-240GB=	Cisco Threat Grid 240GB, 2.5" Enterprise Value, 6G SATA SSD	-
TG-SSD-240GB	Threat Grid 240 GB 2.5 inch Enterprise Value 6G SATA SSD	TG-M5-SSD-240GB	Cisco Threat Grid 240GB, 2.5" Enterprise Value, 6G SATA SSD	-
TG-SSD-240GB=	Threat Grid 240 GB 2.5 inch Enterprise Value 6G SATA SSD	TG-M5-SSD-240GB=	Cisco Threat Grid 240GB, 2.5" Enterprise Value, 6G SATA SSD	-
TG5004-CHAS	Cisco Threat Grid 5004/5504 Chasis	There is currently no replacement product available for this product.	-	-
TG5004-K9	Cisco Threat Grid 5004 Model Hardware	TG-M5-K9	Cisco Threat Grid M5 Model Hardware	-
TG5504-K9	Cisco Threat Grid 5504 Model Hardware	TG-M5-K9	Cisco Threat Grid M5 Model Hardware	-
TG5004-SW-K9	Threat Grid Software for 5004 Model, Up to 1500 Files / Day	TG-M5-SW-K9	Threat Grid Software for M5 Model	-
TG5504-SW-K9	Threat Grid Software for 5504 Model, Up to 5000 Files / Day	TG-M5-SW-K9	Threat Grid Software for M5 Model	-

Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at <https://www.cisco.com/go/offices>.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)