End-of-Sale and End-of-Life Announcement for the CISCO 837-SDM-K9-64

EOL5472

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco 830 Series Routers (see EOL 4027), including the CISCO 837-SDM-K9-64. The last day to order the affected product is June 30, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until June 28, 2012.

Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco 870 Series Integrated Services Routers. Table 2 provides relevant information for migrating to the replacement product. The Cisco integrated services routers are engineered for secure, wire-speed delivery of concurrent data, voice, video, and wireless services. An integrated systems approach to embedded services speeds application deployment to help reduce operating costs and complexities. Cisco is the first in the industry to embed security and voice services into a single routing system for fast, scalable delivery of mission-critical business applications to organizations of all sizes. For more information about integrated services routers, visit http://www.cisco.com/go/isr.

Table 1.   End-of-Life Milestones and Dates for the Cisco 830 Series Routers.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 30, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2007
Last Ship Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 29, 2007
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software	June 30, 2008
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 29, 2008
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 29, 2008
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product.	September 28, 2011

Milestone	Definition	Date
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 28, 2012

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CISCO837-SDM-K9-64	Cisco 837 ADSL Router with SDM-64MB	CISCO877-K9	ADSL Security Router

Product Migration Options

The recommended replacement for the Cisco 830 Series Routers is the Cisco 870 Series Integrated Services Routers.

Customers who are using the Cisco 830 Series are encouraged to migrate to the Cisco 870 Series for secure data and wireless applications or to the Cisco 1800 Series when higher availability with backup interfaces, or higher performance is needed. Founded on 20 years of leadership and innovation, the Cisco 870 Series integrated services routers intelligently embed data, security, and wireless technology into a single, resilient system for fast, secure delivery of mission-critical business applications to small and medium-sized businesses and small branch offices. The 870 Series is also used by service providers to offer business-class broadband and wireless LAN services. The Cisco 1800 Series enables highly available networks via backup interfaces, higher-performance wireless LAN options, and up to eight built-in 10/100 Ethernet switch ports with built in Power over Ethernet support. For more information about the Cisco 870 Series, visit http://www.cisco.com/en/US/products/hw/routers/ps380/index.html. For more information about the Cisco 1800 Series, visit http://www.cisco.com/en/US/products/ps5853/index.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html

For More Information

For more information about the Cisco 830 Series Routers, visit http://www.cisco.com/en/US/products/hw/routers/ps380/prod_eol_notices_list.html, contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/pcgi-bin/Support/FieldNoticeTool/field-notice

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