Product Bulletin No. 3104

End-of-Sale AND End-of-Life Announcement for the Cisco 803, 811, and 813 ISDN Routers

Cisco Systems® announces the end-of-sale and end-of-life dates for the Cisco® 803, 811, and 813 ISDN routers. The last day to order the affected products is March 31, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until March 31, 2011.

Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Cisco 803 customers are encouraged to migrate to the Cisco 876 Integrated Services Router, which allows small offices to operate secure, concurrent services, including firewall, VPN, and wireless LAN. Information about the replacement product can be found at http://www.cisco.com/en/US/products/ps6201/index.html. Table 3 provides relevant information for migrating to the replacement product. There is no migration plan for the Cisco 811 and 813 ISDN routers at this time.

Table 1. End-of-Life Milestones and Dates for the Cisco 803, 811, and 813 ISDN Routers

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 31, 2006
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 30, 2006
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 31, 2007
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	March 31, 2007
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 31, 2007
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last day of support.	June 30, 2010
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2011

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Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CISCO803	ISDN Basic Rate Interface (BRI) Ethernet router, 4-port hub, 2 basic telephone service ports	• CISCO876-K9* • CISCO876-SEC-I-K9 • CISCO876-SEC-K9* • CISCO876W-G-E-K9*	• Asymmetric DSL (ADSL) over ISDN security router • Cisco 876 Security Bundle with Plus ISDN feature set • Cisco 876 Security Bundle with Plus feature set • ADSL over ISDN security router with wireless 802.11g ETSI compliance
CISCO803-20PK	ISDN Ethernet router, 4-port hub, 2 basic telephone service ports		
Cisco803-1CAPI	ISDN Ethernet Router with 1 user CAPId	• CISCO876-K9* • CISCO876-SEC-I-K9 • CISCO876-SEC-K9* • CISCO876W-G-E-K9*	Asymmetric DSL (ADSL) over ISDN security router
CISCO811	ISDN Ethernet router with integrated Japan data service unit (DSU)	There is no migration plan at this time.	–
CISCO813	ISDN Ethernet router with integrated 4-port hub and Japan DSU	There is no migration plan at this time.	–

* These part numbers require purchase of the “Advanced Enterprise” software option to enable the ISDN port for WAN access.

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco 803 is the Cisco 876 (Table 3) for customers who do not require analog voice ports. Alternatively, Cisco 803 customers can also consider a Cisco 1700 or 2800 series product. These integrated services routers allow small offices to operate secure concurrent service, including firewall, VPNs, and wireless LANs, at broadband speeds.

There is no replacement product at this time for the Cisco 811 and 813 ISDN routers.

Table 3. Product Comparisons

Feature	Cisco 803	Cisco 876/876W
LAN	4-port 10BASE-T hub	4-port Fast Ethernet 10/100 managed switch
WAN	ISDN S/T BRI	ADSL Annex B or ISDN S/T BRI
Wireless Option	No	Integrated 802.11b/g (876W only)
Flash Memory (default, maximum)	8 MB, 12 MB	24 MB, 52 MB
DRAM (default, maximum)	8 MB, 12 MB	128 MB, 256 MB
Power over Ethernet	No	Optional
Analog Voice Ports	2	None

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

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FOR MORE INFORMATION

For more information about the Cisco 803, 811, or 813 routers, visit http://www.cisco.com/go/800 or contact your local Cisco account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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