



End-of-Sale and End-of-Life Announcement for the Cisco IOS Enterprise Base images for the Cisco 5940 Embedded Services Router

EOL8101

Cisco announces the end-of-sale and end-of life dates for the Cisco IOS Enterprise Base images for the Cisco 5940 Embedded Services Router. The last day to order the affected product(s) is July 23, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

The Cisco 5940 Embedded Services Routers (ESR) previously included the Enterprise Base IOS image. The Advanced Enterprise Services IOS image was offered as a \$3,500 upgrade option. Now, Cisco incorporates the Advanced Enterprise Services IOS image into the Cisco 5940 ESRs at no additional cost which represents a substantial savings and added value to customers. No future versions of the Enterprise Base IOS image will be offered for the Cisco 5940 ESR.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS Enterprise Base images for the Cisco 5940 Embedded Services Router

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 23, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 23, 2012
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 23, 2012
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 23, 2013
Last Date of Support:	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
S594EBK9-15201GC	Cisco 5940 ENTERPRISE BASE SERVICES	S594AESK9-15201GC	Cisco 5940 ADVANCED ENTERPRISE SERVICES	—
S594EBK9-15201GC=	Cisco 5940 ENTERPRISE BASE SERVICES	S594AESK9-15201GC=	Cisco 5940 ADVANCED ENTERPRISE SERVICES	—
S59EBK9-15102GC	Cisco 5940 ENTERPRISE BASE SERVICES	S59AESK9-15102GC	Cisco 5940 ADVANCED ENTERPRISE SERVICES	—
S59EBK9-15102GC=	Cisco 5940 ENTERPRISE BASE SERVICES	S59AESK9-15102GC=	Cisco 5940 ADVANCED ENTERPRISE SERVICES	—

Product Migration Options

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

To request information about the Cisco IOS Advanced Enterprise Services images for the Cisco 5940 Embedded Services Router, send an e-mail to cs-5940@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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Americas Headquarters
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San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
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