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End-of-Sale and End-of-Life Announcement for the Cisco Select ISR Products and Software

Contents

Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Select ISR Products and Software. The last day to order the affected product(s) is November 4, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Select ISR Products and Software

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 6, 2022
End-of-Sale Date: HW, OS SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 4, 2022
Last Ship Date: HW, OS SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 2, 2023
End of SW Maintenance Releases Date: HW, OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 4, 2023
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	November 3, 2025
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 4, 2023
End of New Service Attachment Date: HW, OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 4, 2023
End of Service Contract Renewal Date: HW,OS SW	The last date to extend or renew a service contract for the product.	January 30, 2027
Last Date of Support: HW, OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2027

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
SISR1100USK9-169	Cisco ISR 1100 Series SD-WAN IOS XE Universal
S280AESK9-12422GC=	Cisco 2801 ADVANCED ENTERPRISE SERVICES
S28AESK9-12422GC=	Cisco 2800 ADVANCED ENTERPRISE SERVICES
S28AESK9-12422GC	^Cisco 2800 ADVANCED ENTERPRISE SERVICES- Titan SKU Reduction
S382AESK9-12422GC=	Cisco 3825 ADVANCED ENTERPRISE SERVICES
S382AISK9-12422GC=	Cisco 3825 ADVANCED IP SERVICES
S384AESK9-12422GC=	Cisco 3845 ADVANCED ENTERPRISE SERVICES
S384AISK9-12422GC=	Cisco 3845 ADVANCED IP SERVICES
SISR4200NPEK9-167	UNIVERSAL - NO PAYLOAD ENCRYPTION
SISR4200UK9-167	UNIVERSAL
MEM-43-8G	8G DRAM for ISR 4300 Series Routers
10A-P-20G-E-3Y	Cisco DNA Advantage On Premise (Essentials) Lic, 20G, 3Y
SISR4300NPEK9-167	Cisco ISR 4300 Series IOS XE Universal-No Payload Encryption
SISR4300NPEK9-314S	Cisco ISR 4300 Series IOS XE Universal-No Payload Encryption
SISR4300NPEK9-315S	Cisco ISR 4300 Series IOS XE Universal-No Payload Encryption
SISR4300NPEK9-317S	Cisco ISR 4300 Series IOS XE Universal-No Payload Encryption
SISR4300UK9-167	Cisco ISR 4300 Series IOS XE Universal
SISR4300UK9-314S	Cisco ISR 4300 Series IOS XE Universal
SISR4300UK9-317S	Cisco ISR 4300 Series IOS XE Universal
SISR4300USK9-169	Cisco ISR 4300 Series SD-WAN IOS XE Universal
ISR4431-EN-3Y-1G	VIPTELA-ISR4431 3Year 1Gbps Enterprise Bundle
ISR4431-PR-3Y-1G	VIPTELA-ISR4431 3Year 1Gbps Enterprise Bundle
SISR4400NPEK9-167	Cisco ISR 4400 Series IOS XE Universal-No Payload Encryption
SISR4400NPEK9-310S	Cisco ISR 4451-X IOS XE UNIVERSAL - NO PAYLOAD ENCRYPTION
SISR4400NPEK9-311S	Cisco ISR 4451-X IOS XE UNIVERSAL - NO PAYLOAD ENCRYPTION
SISR4400NPEK9-312S	Cisco ISR 4400 Series IOS XE Universal-No Payload Encryption
SISR4400NPEK9-314S	Cisco ISR 4400 Series IOS XE Universal-No Payload Encryption
SISR4400NPEK9-315S	Cisco ISR 4400 Series IOS XE Universal-No Payload Encryption
SISR4400NPEK9-317S	Cisco ISR 4400 Series IOS XE Universal-No Payload Encryption
SISR4400UK9-167	Cisco ISR 4400 Series IOS XE Universal
SISR4400UK9-310S	Cisco ISR 4451-X IOS XE UNIVERSAL
SISR4400UK9-311S	Cisco ISR 4451-X IOS XE UNIVERSAL

End-of-Sale Product Part Number	Product Description
SISR4400UK9-312S	Cisco ISR 4400 Series IOS XE Universal
SISR4400UK9-314S	Cisco ISR 4400 Series IOS XE Universal
SISR4400UK9-315S	Cisco ISR 4400 Series IOS XE Universal
SISR4400UK9-317S	Cisco ISR 4400 Series IOS XE Universal
SISR4451XNPEK9-39S	Cisco ISR 4451-X IOS XE UNIVERSAL - NO PAYLOAD ENCRYPTION
SISR44V2NPEK91610	Cisco ISR 4400 Series IOS XE Universal-No Payload Encryption
SISR44V2UK91610	Cisco ISR 4400 Series IOS XE Universal

Product migration options

There is no replacement available for the Cisco Select ISR Products and Software at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Select ISR Products and Software through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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