

End-of-Sale and End-of-Life Announcement for the Cisco CSS 6K Series Camera Accessories

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco CSS 6K Series Camera Accessories. The last day to order the affected product(s) is January 24, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and Dates for the Cisco CSS 6K series camera accessories

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 26, 2019
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 24, 2020
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 23, 2020
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 23, 2021
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 23, 2021
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 23, 2021
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 20, 2024
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2025

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
CIVS-6KA-CNRMNT=	Corner Mount for 35xx, 6k, and 7030 IP Domes
CIVS-6KA-CTMFLSH=	Ceiling Tile Flush Mount for 3520/6020 IP Cameras
CIVS-6KA-FLSHD-C	Indoor Clear Flush Dome for 3520 and 6020 IP Cameras
CIVS-6KA-FLSHD-C=	Indoor Clear Flush Dome for 3520 and 6020 IP Cameras
CIVS-6KA-FLSHD-S	Indoor Smoked Flush Dome for 3520 and 6020 IP Cameras
CIVS-6KA-FLSHD-S=	Indoor Smoked Flush Dome for 3520 and 6020 IP Cameras
CIVS-6KA-FLSHMNT	Indoor Flush Mount Housing for 3520 and 6020 IP Cameras
CIVS-6KA-FLSHMNT=	Indoor Flush Mount Housing for 3520 and 6020 IP Cameras
CIVS-6KA-INSURF-C	Indoor Surface Mount with clear dome for CIVS-IPC-6020
CIVS-6KA-INSURF-C=	Indoor Surface Mount with clear dome for 3520 and 6020
CIVS-6KA-INSURF-S	Indoor Surface Mount with smoked dome for CIVS-IPC-6020
CIVS-6KA-INSURF-S=	Indoor Surface Mount with smoked dome for 3520 and 6020
CIVS-6KA-PENCAP=	Pendant Cap for 35xx, 6k, and 7030 IP Domes
CIVS-6KA-POLEMNT=	Pole Mount for 35xx, 6k, and 7030 IP Domes
CIVS-6KA-VRCNDBS	VR Conduit Base for 3520 and 6020 IP Domes
CIVS-6KA-VRCNDBS=	VR Conduit Base for 3520 and 6020 IP Cameras
CIVS-6KA-VRD-C	Clear Vandal Resistant Dome for 35xx, 6k, 7k IP Domes
CIVS-6KA-VRD-C=	Clear Vandal Resistant Dome for 35xx, 6k, 7k IP Domes
CIVS-6KA-VRD-S	Smoked Vandal Resistant Dome for 35xx, 6k, 7k IP Domes
CIVS-6KA-VRD-S=	Smoked Vandal Resistant Dome for 35xx, 6k, 7k IP Domes
CIVS-AC-RJ454PM12	M12 to RJ45 adapter for 3050 and 7070
CIVS-AC-RJ454PM12=	M12 to RJ45 adapter fo 3050 and 7070
CIVS-AVCABLE	Audio Video Cable for 35xx, 6k, and 7k Series IP Cameras
CIVS-AVCABLE=	Audio Video Cable for 35xx, 6k, and 7k Series IP Cameras
CIVS-IPCA-VCM31-8	Megapixel P- Iris Lens, 3.1-8mm

End-of-Sale Product Part Number	Product Description
CIVS-IPCA-VCM31-8=	Megapixel P- Iris Lens, 3.1-8mm
CIVS-MA-CTMSURF	Ceiling Tile Surface Mount for IP Cameras
CIVS-MA-CTMSURF=	Ceiling Tile Surface Mount for IP Cameras
CIVS-PA-INFLSH=	Indoor Flush Mount Housing for 283X and 6930 PTZ IP Cameras
CIVS-PA-PTZADPTR	PTZ to 6KA Accessory Adapter
CIVS-PA-PTZADPTR=	PTZ to 6KA Accessory Adapter

Product Migration Options

There is no replacement available for the Cisco CSS 6K Series Camera Accessories at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco CSS 6K Series Camera Accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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