



End-of-Sale and End-of-Life Announcement for the Cisco IP Camera Accessories

EOL10836

Cisco announces the end-of-sale and end-of-life dates for the Cisco IP Camera Accessories. The last day to order the affected product(s) is August 16, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco IP Camera Accessories

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 16, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 16, 2016
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 14, 2016
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 16, 2017
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 16, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 11, 2020
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-6KA-CTMSURF	Ceiling Tile Surface Mount for 6000 Series IP Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-6KA-CTMSURF=	Ceiling Tile Surface Mount for 3520 and 6020 IP Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-6KA-SUNSHLD	Sun Shield for 6000 Series IP Cameras	There is currently no replacement product available for this product.	-	-
CIVS-6KA-SUNSHLD=	Sun Shield for 3k and 6k Series IP Cameras	There is currently no replacement product available for this product.	-	-
CIVS-IPCA-PWR12V	Cisco IP Camera Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPCA-PWR12V=	Cisco IP Camera Power Supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers who require a power supply are encouraged to look at the Cisco Small Business High Power Gigabit Power over Ethernet Injectors. Additional information can be found here:

<http://www.cisco.com/c/en/us/products/collateral/interfaces-modules/small-business-network-accessories/datasheet-c78-731787.html>.

A replacement product for the Cisco 6000 Series IP Camera ceiling tile surface mount (CIVS-6KA-CTMSURF) is scheduled to be available soon.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco IP Camera Accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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