

## End-of-Sale and End-of-Life Announcement for the Cisco IOS XR Software Release 6.4

EOL12467

Cisco announces the end-of-sale and end-of-life dates for the Cisco IOS XR Software Release 6.4. The last day to order the affected product(s) is September 30, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco IOS XR Software Release 6.4

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 30, 2018
<b>End-of-Sale Date: OS SW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 30, 2019
<b>Last Ship Date: OS SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 30, 2019
<b>End of SW Maintenance Releases Date: OS SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. The milestone applies to Standard Maintenance Release (SMR) rebuild.	March 29, 2020
	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. The milestone applies to the Extended Maintenance Release (EMR) rebuild.	March 29, 2021
<b>End of Vulnerability/Security Support: OS SW</b>	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	March 29, 2022
<b>Last Date of Support: OS SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2024

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

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## Product Migration Options

Customers are encouraged to migrate to the latest Cisco IOS XR Software release. Information about this product can be found at: [https://www.cisco.com/web/Cisco\\_IOS\\_XR\\_Software/index.html](https://www.cisco.com/web/Cisco_IOS_XR_Software/index.html).

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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