

End-of-Sale and End-of-Life Announcement for the Cisco Network Assurance Engine(NAE) Software Version 5.1

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Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Network Assurance Engine (NAE) Software Version 5.1. The last day to order the affected product(s) is December 31, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life milestones and dates for the Cisco Network Assurance Engine (NAE) Software Version 5.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 31, 2019
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2020
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 31, 2020
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 31, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Software maintenance support for NAE 5.1 software releases end on December 31, 2021. No patches or maintenance releases will be provided for NAE 5.1 release after that date.

Software maintenance requires an active service contract.

Product migration options

The Network Assurance Engine (NAE) is no longer available as a separate software product. All the functionality of this legacy product has been incorporated into the Nexus Dashboard solution.

Install and upgrade guides can be found here: <https://www.cisco.com/c/en/us/support/data-center-analytics/nexus-dashboard/products-installation-guides-list.html>.

Customers are encouraged to review the Cisco Nexus Dashboard ordering guide and to speak with their sales representative to ensure that they migrate to the correct version of Cisco Nexus Dashboard.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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