

End-of-Sale and End-of-Life Announcement for the Cisco IOS VoiceXML Gateway feature License

EOL13057

Cisco announces the end-of-sale and end-of-life dates for the Cisco IOS VoiceXML Gateway feature License. The last day to order the affected product(s) is September 30, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS VoiceXML Gateway feature License

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 1, 2019
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 30, 2019
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 30, 2019

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CVP-FL-VXML	IOS VoiceXML Browser Feature License, Bundled with CVP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-VXML-1	VoiceXML Feature License For 1 Session	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-VXML-12	VoiceXML Feature License Up To 12 Sessions	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-VXML-12=	VoiceXML Feature Paper RTU Up To 12 Sessions	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-VXML-1=	VoiceXML Feature paper RTU For 1 Session	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers on IOS VXML GW with CVP ports purchased prior to Aug 6, 2016 can migrate to Customer Voice Portal(CVP Virtualized Voice Browser (VVB) solution using CVP-PTS-VVB-MIGRN= (UCCE Deployment) or CCE-PAC-VVB-MIGRN (PCCE Deployment). For other applications, please refer to the CCBU Ordering Guide for more information on VVB. 3 months end-of-sale.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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