

End-of-Sale and End-of-Life Announcement for the Cisco IP Cameras, Accessories and Apps

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Overview

EOL13278 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco IP Cameras, Accessories and Apps. The last day to order the affected product(s) is July 24, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This announcement also includes camera applications SIP Client, SIP Video and Video Tag app

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco IP Cameras, Accessories and Apps

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 24, 2020
End-of-Sale Date: HW, App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 24, 2020
Last Ship Date: HW, App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 22, 2020
End of SW Maintenance Releases Date: HW, App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 24, 2021
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 24, 2023
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 24, 2021
End of New Service Attachment Date: HW, App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 24, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 20, 2022

Milestone	Definition	Date
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 19, 2024
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2023
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2025

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-FL-C-AP2-VSM=	Tier 2 Cisco Application for Cisco IP Cameras for VSM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-CORMNT	Corner Mount for 8000 series cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-CTMFLSH	New Flush mount for 8000 series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8020-S	Cisco Video Surveillance IP Camera, 5 MP Indoor Smoked Dome	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8400=	Cisco Video Surveillance IP Camera, 5MP H265 Outdoor Bullet	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-IPC-8620	Cisco Dome IP Camera, Indoor, 1080p, Dome, WDR PRO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8630-S	Cisco Video Surveillance Camera, Outdoor HD H265, WDR Smoked	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-CONBOX=	Outdoor Conduit Box for 8630 Cisco IP camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-EXT=	Pendant Pipe (40cm)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8030-S=	Cisco Video Surveillance IP Camera, 5MP H265 Outdoor Smoked	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8620-S	Cisco Dome IP Camera, Indoor, HD, H.265 WDR Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-MA-CTMFLSH=	Ceiling Tile Flush Mount for 7070 Series IP Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-ADPPLT=	Adapting Plate for 8070 Cisco IP camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-JBOX	Junction box	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-IPC-2931	Cisco Video Surveillance SD Outdoor IP PTZ Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8930=	Cisco Video Surveillance HD Outdoor IP PTZ Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-VFM28-12+	Cisco IP Camera Lens Megapixel 2.8-12mm Fujinon (BNDL)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPCA-12-50MM	Cisco Video Surveillance 12-50mm Lens for 8000P IP Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPCA-DOMCVR=	Plastic dome cover for CIVS-IPC-8020/8620	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-MA-CTMFLSH	Ceiling Tile Flush Mount for 7070 Series IP Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-MEM-64GBMCS	64GB MicroSD card with adapter for CIVS Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-6KA-3FTEXT=	1ft Threaded Extension	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-POLEMNT	Pole Mount for 8000 series cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-8KA-POLEMNT2=	Pole Mount Bracket for 8090 IP Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-4500+	Cisco 4500 IP Camera, HD, Day/Night (BNDL)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8400	Cisco Video Surveillance IP Camera, 5MP H265 Outdoor Bullet	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPCA-WALMNTBR	Cisco Video Surveillance 8K Series Wall Mount Bracket	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-PA-CTMFLSH=	Ceiling Tile Flush Plate for 283X and 6930 PTZ IP Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-6KA-PENHEAD=	Ceiling mount for 35xx, 6k, and 7030 IP Domes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-CORMNT2=	Corner Mount Bracket for 8090 Cisco IP camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-WALLMNT=	Wall Mount Bracket for 8090 Cisco IP Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8000P	5MP H265 Box Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-IPC-8020	5MP H265 Indoor Dome Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8030=	Cisco Video Surveillance IP Camera, 5MP H265 Outdoor Dome	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8070=	Cisco 12MP Fisheye Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8620=	Cisco Dome IP Camera, Indoor, 1080p Dome, WDR PRO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPCA-VCM41-9=	LENS,DV2.2x4.1SR4A-SA2L,FUJINON	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-DOME CVR	Cisco Video Surveillance 8K Series DOME COVER	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-FLSHMNT	Flush mount for 8000 series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8000P=	5MP H265 Box Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8030-S	Cisco Video Surveillance IP Camera, 5MP H265 Outdoor Smoked	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-IPC-8070	Cisco 12MP Fisheye Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8930	Cisco Video Surveillance HD Outdoor IP PTZ Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-MOUNT	Mount for 8000 series cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8630	Cisco Dome IP Camera, Outdoor, 1080p Dome, WDR Pro	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPCA-VCM4.1-9	LENS,DV2.2x4.1SR4A-SA2L,FUJINON	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPCA-WALMT8=	Cisco Video Surveillance 8K Series Wall Mount Bracket	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-6KA-GNECK=	Goose Neck Mount for 35xx, 6k, and 7030 IP Domes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-CTMFLSH=	New Flush mount for 8000 series	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-8KA-CTMSURF	Surface Mount Adapter for 8000 Series Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-8KA-CTMSURF=	Surface Mount Adapter for 8000 Series Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-9KA-MOUNT	Mounting adapter for SD9361	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8020=	5MP H265 Indoor Dome Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8030	Cisco Video Surveillance IP Camera, 5MP H265 Outdoor Dome	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPC-8630=	Cisco Dome IP Camera, Outdoor, 1080p Dome, WDR Pro	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-IPCA-12-50MM=	Cisco Video Surveillance 12-50mm Lens for 8000P IP Camera	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-MEM-32GBMCSD	32GB MicroSD card with adapter for CIVS Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIVS-MEM-32GBMCSD=	32GB MicroSD card with adapter for CIVS Cameras	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers are encouraged to migrate to the Cisco Meraki Vision (MV) Smart Camera series. Information on these products can be found at: <https://meraki.cisco.com/products/security-cameras>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco IP Cameras, Accessories and Apps through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

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