

End-of-Sale and End-of-Life Announcement for the Cisco Webex Assistant for Webex Meetings - Select SKUs

Contents

Overview	3
End-of-life milestones	3
Product part numbers	3
Product migration options	4
For more information	5

Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Webex Assistant for Webex Meetings – Select SKUs. The last day to order the affected product(s) is June 15, 2023. The last day to renew or add to an existing subscription is June 14, 2025. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Cisco Webex Assistant for Webex Meetings is now a feature of Webex Meetings. Select SKUs are no longer required to access the feature. Cisco is committed to supporting our partners and customers on Webex Meetings to ensure a seamless transition during this offer simplification.

The guide to enable Webex Assistant for Meetings can be found at this link: <https://help.webex.com/en-us/article/nwl9xii/Enable-Webex-Assistant-for-Meetings-in-Control-Hub>

The Cisco Collaboration Flex Plan Ordering Guide can be found at this link: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Webex Assistant for Webex Meetings – Select SKUs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 15, 2022
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 15, 2023
End of Change/Renewal Date* : Subscription	The last date to Renew or Add to an existing subscription.	June 14, 2025
Last Date of Support** : Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	June 30, 2026

*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-WXA-MTG-NU	Webex Assistant for Webex Meetings - NU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-WXA-MTG-AU	Webex Assistant for Webex Meetings - AU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-WXA-WXMT-AU	Webex Assistant for Webex Meetings - AU (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-WXA-WXMT-EA	Webex Assistant for Webex Meetings - EntW (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-WXA-WXMT-NU	Webex Assistant for Webex Meetings - NU (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-WXA-MTG-EA	Webex Assistant for Webex Meetings - EntW	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

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For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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