

End-of-Sale and End-of-Life Announcement for the Cisco Meeting Server 2000 M5v2

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Overview

EOL15091

Cisco announces the end-of-sale and end-of-life dates for the Cisco Meeting Server 2000 M5v2. The last day to order the affected product(s) is October 30, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

The CMS 2000 M5v2 was based upon Intel chipsets that have been superseded. Therefore, the CMS 2000 M5v2 is being superseded by the CMS 2000 M6 (CTI-CMS-2K-M6-K9).

CMS 2000 M5v2 is only affected by this notice. The CMS conferencing application is not part of this notice.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Meeting Server 2000 M5v2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 31, 2023
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2023
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 29, 2024
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2024
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 25, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2028

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-CMS2KM52BUN-K9	Cisco Meeting Server 2000 M5v2 bundle	See Product Migration Options section for details.	CTI-CMS-2K-M6-K9	-
CTI-CMS-2K-M5V2-K9	Cisco Meeting Server 2000 M5v2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-B200-M5V2-CON	Cisco Meeting Server 2000 M5v2 Control Blade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-B200-M5V2	Cisco Meeting Server 2000 M5v2 Media Blade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-CPU-I6240	Intel 6240 2.6GHz/150W 18C/24.75MB DCP DDR4 2933 MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-CPU-I6240=	^Intel 6240 2.6GHz/150W 18C/24.75MB DCP DDR4 2933 MHz	There is currently no replacement product available for this product.	-	-
CIT3-UCSB-MRAID12G	Cisco FlexStorage 12G SAS RAID controller with Drive bays	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-SD960G6SB-EV	960GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-SD960GBKS4-EV	960GB 2.5 inch Enterprise Value 6G SATA SSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIT3-TPM2-002	Trusted Platform Module 2.0 for UCS servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-LSTOR-BK	FlexStorage blanking panels w/o controller, w/o drive bays	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-PSU-2500ACDV	2500W Platinum AC Hot Plug Power Supply - DV	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers planning to order CMS 2000 M6 must note:

- CMS 2000 M6 does not use a CCW ordering bundle. We no longer require nor auto-include the R-CMS-2K-K9 activation key with Smart Licensing.
- CMS latest versions are designed to work with Smart licensing which removes the requirement for legacy activation licenses.
- Customers not using Smart Licensing (traditional PAK licensing) for existing CMS deployments must purchase R-CMS-2K-K9 separately for every call bridge on CMS 2000 M6.

Ordering guide for Cisco Meeting Server and CMS 2000 M6 will be available for partners here:

<https://www.cisco.com/c/en/us/products/conferencing/meeting-server/sales-resources-listing.html>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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Americas Headquarters
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San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

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