



The bridge to possible

Product End-of-Life Notice
Cisco public

End-of-Sale and End-of-Life Announcement for the Cisco Meeting Server (CMS) ACU License

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Overview

EOL13344

Cisco announces the end-of-sale and end-of-life dates for the Cisco Meeting Server (CMS) ACU License. The last day to order the affected product(s) is October 30, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Meeting Server (CMS) ACU License

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 1, 2020
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2020
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2021

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-CMS-ACU=	Cisco Meeting Server (CMS) ACU License	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Existing ACU licenses can be migrated to on premise perpetual shared multiparty licenses at a ratio of 2.5 ACU to one shared multiparty license (TP-SMP-SL2SMP). For new licenses you can choose between perpetual and subscription offers. Flexible cloud or on-premise subscription for Enterprise agreement, named user or active user licenses (A-FLEX). On-premise subscription for enterprise agreement, personal multiparty or shared multiparty (A-CMS). On-premise perpetual personal multiparty licenses (under CUWL-12X-K9) or shared multiparty licenses (TP-SMP-K9). Contact your Cisco sales representative for more information.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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