ıı|ııı|ıı
CISCO

End-of-Sale and End-of-Life Announcement for the Cisco Perpetual Licensing for Cisco Enterprise Agreement for Collaboration Multiparty Telepresence

Contents

Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Perpetual Licensing for Cisco Enterprise Agreement for Collaboration Multiparty Telepresence. The last day to order the affected product(s) is August 19, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers are encouraged to migrate to Cloud Webex meetings under A-FLEX-3. The Cisco Collaboration Flex Plan 3.0 Ordering Guide is available at: https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html.

Customers who require On Premises Meetings should consider the option of either the Cisco Collaboration Flex Plan subscription (A-FLEX) , or a Cisco Meeting Server Subscription (A-CMS.) The A-FLEX selection provides a choice of either Cloud or On Premises Meetings, including the ability to mix deployments. Alternatively, A-CMS is a pure On Premises solution.

The ordering guides are available below: Cisco Collaboration Flex Plan Ordering Guide: https://www.cisco.com/c/dam/en/us/products/collateral/customer-collaboration/cisco-collaboration-flex-plan-ordering-guide.pdf.

Cisco Meeting Server Subscription Ordering Guide: https://www.cisco.com/c/dam/en/us/products/se/2019/4/WW_Partner_Organization/C07-730707-06_Cisco_Meeting_Server_OG_v2a.pdf.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Perpetual Licensing for Cisco Enterprise Agreement for Collaboration Multiparty Telepresence

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 19, 2021
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 19, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 19, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 19, 2022

Milestone	Definition	Date
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 19, 2022
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	November 15, 2023
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2024

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Customers are encouraged to migrate to Cloud Webex meetings under A-FLEX-3. The Cisco Collaboration Flex Plan 3.0 Ordering Guide is available at: https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html.

Customers who require On Premises Meetings should consider the option of either the Cisco Collaboration Flex Plan subscription (A-FLEX) , or a Cisco Meeting Server Subscription (A-CMS.) The A-FLEX selection provides a choice of either Cloud or On Premises Meetings, including the ability to mix deployments. Alternatively, A-CMS is a pure On Premises solution. The ordering guides are available below:

Cisco Collaboration Flex Plan Ordering Guide: https://www.cisco.com/c/dam/en/us/products/collateral/customer-collaboration/cisco-collaboration-flex-plan-ordering-guide.pdf.

Cisco Meeting Server Subscription Ordering Guide: https://www.cisco.com/c/dam/en/us/products/se/2019/4/WW_Partner_Organization/C07-730707-06_Cisco_Meeting_Server_OG_v2a.pdf.

Product part numbers

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
EA-CMS-KW-COUNT	Total Knowledge Worker Count for CMS Add On Suite
EA-CMS-KW-COUNT2	Total Knowledge Worker Count for CMS Add On Suite
EA-CMS-UPG-USR	ELA CMS Add-On User
EA-MP17-IBMG-U-T2	ELA Multiparty Install Base Migration User - Tier B
EA-MP17-IBMG-U-T3	ELA Multiparty Install Base Migration User - Tier A
EA-MP17-KW-COUNT	Total Knowledge Worker Count for MP17 Suite
EA-MP17-KW-COUNT2	Total Knowledge Worker Count for MP17 Suite
EA-MP17-MIG-U-T2	ELA Multiparty Migration User - Tier B
EA-MP17-MIG-U-T3	ELA Multiparty Migration User - Tier A
EA-MP17-USR-T2	ELA Multiparty User - Tier B

End-of-Sale Product Part Number	Product Description
EA-MP17-USR-T3	ELA Multiparty User – Tier A
EA-MP18-KW-COUNT2	Total Knowledge Worker Count for MP18 Suite
EA-MP18-SUITE-K9	Enterprise Agreement Multiparty (FY18) Suite – Top Level
EA-SUITE-TPCONF=	EA TP Suite – Pricing subject to config and eligib reqs
EA-TP-KW-COUNT	Total Knowledge Worker Count for TelePresence MP Suite
EA-TP-KW-COUNT2	Total Knowledge Worker Count for TelePresence MP Suite
EA-TP-PHASE-3	Collab EA – Phase Upgrade (Multiparty FY17 & CMS AddOn Suite
EA-TPCNF-IBMG-U-T1	EA TP Multi-Party Install Base Migration User – Tier C
EA-TPCNF-IBMG-U-T2	EA TP Multi-Party Install Base Migration User – Tier B
EA-TPCNF-IBMG-U-T3	EA TP Multi-Party Install Base Migration User – Tier A
EA-TPCNF-IBMIG-USR	EA TP Multi-Party Install Base Migration User
EA-TPCNF-MIG-USR	EA TP Multi-Party Migration User
EA-TPCNF-USR	EA TP Multi-Party User
EA-TPCNF-USR-T1	EA TP Multi-Party User – Tier C
EA-TPCNF-USR-T2	EA TP Multi-Party User – Tier B
EA-TPCNF-USR-T3	EA TP Multi-Party User – Tier A
EA-TPCNFMIG-USR-T1	EA TP Multi-Party Migration User – Tier C
EA-TPCNFMIG-USR-T2	EA TP Multi-Party Migration User – Tier B
EA-TPCNFMIG-USR-T3	EA TP Multi-Party Migration User – Tier A
EA-TPCONF-FMG-USR	EA TP Conferencing User – Full Migration
EA-TPCONF-K9	Enterprise Agreement Personal Video Conf Suite – Top Level
EA-TPCONF-NEW-USR	EA TP Conferencing User – New
EA-TPCONF-PRMG-USR	EA TP Conferencing User – Product Migration
EA-TPCONF-SUMG-USR	EA TP Conferencing User – Subscription Migration
EA-TPCONF-SVMG-USR	EA TP Conferencing User – Service Migration
EA-TPMP-PROMO-1	Collab ELA – TelePresence Multi-Party Suite Promo Flag
ELA2-COL-CMS-UPG-U	ELA 2 CMS Add-On User
ELA2-COL-MP17-COMG	ELA 2 Multiparty Project Liberator Migration User
ELA2-COL-MP17-IBMG	ELA 2 Multiparty Install Base Migration User
ELA2-COL-MP17-MIG	ELA 2 Multiparty Migration User
ELA2-COL-MP17-USR	ELA 2 Multiparty User
ELA2-COL-MP18-IBMG	ELA 2 Multiparty Install Base Migration User
ELA2-COL-MP18-MIG	ELA 2 Multiparty Migration User
ELA2-COL-MP18-USR	ELA 2 Multiparty User
ELA2-COL-TPIBMGUSR	ELA 2 TP Multi-Party Install Base Migration User

End-of-Sale Product Part Number	Product Description
ELA2-COL-TPMIGUSR	ELA 2 TP Multi-Party Migration User
ELA2-COL-TPUSR	ELA 2 TP Multi-Party User
LIC-CMS-EA-K9	Cisco Meeting Server (CMS) Virtual Edition
LIC-CMS-EA-REC-PRT	Cisco Meeting Server (CMS) Recording Port License
LIC-CMS-EA-SMP	Cisco Meeting Server (CMS) SMP License
LIC-TP-EA-SMP	Conductor SMP License
LIC-TP-PMP-EA-USER	Conductor PMP User License

Product migration options

Customers are encouraged to migrate to Cloud Webex meetings under A-FLEX-3. The Cisco Collaboration Flex Plan 3.0 Ordering Guide is available at: https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html.

 Customers who require On Premises Meetings should consider the option of either the Cisco Collaboration Flex Plan subscription (A-FLEX) , or a Cisco Meeting Server Subscription (A-CMS.) The A-FLEX selection provides a choice of either Cloud or On Premises Meetings, including the ability to mix deployments. Alternatively, A-CMS is a pure On Premises solution.

The ordering guides are available below: Cisco Collaboration Flex Plan Ordering Guide: https://www.cisco.com/c/dam/en/us/products/collateral/customer-collaboration/cisco-collaboration-flex-plan-ordering-guide.pdf.

Cisco Meeting Server Subscription Ordering Guide: https://www.cisco.com/c/dam/en/us/products/se/2019/4/WW_Partner_Organization/C07-730707-06_Cisco_Meeting_Server_OG_v2a.pdf.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Printed in USA

C51-2471471-00   05/21