

Cisco announces a change in product part numbers for the Cisco TelePresence SX10 Quick Set

EOL10715

Cisco announces a change in product part numbers for the Cisco TelePresence SX10 Quick Set. This is a product part number change only announcement. Customers will experience no change in functionality when using the new product part numbers. The new product part numbers are designed to simplify the customer ordering process. The last day to order the affected product using the current product part numbers is March 9, 2016. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified in the end-of-life announcement for the new product part numbers. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence SX10 Quick Set

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 9, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 9, 2016
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 7, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

The part number CTS-SX10-K9 will be changed to CTS-SX10N-K9. Both units have the same functionality, performance, and features. The only difference between SX10 and SX10N is that the SX10N will not depend on external speakers (through HDMI or line out) for Intelligent Proximity. SX10N has an integrated sensor to pick up the Intelligent Proximity signal.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-SX10-K9	SX10 HD w/ wall mount, int 5x cam and mic	CTS-SX10N-K9	SX10 HD w/ wall mount, int 5x cam and mic	-
CTS-SX10CODEC=	SX10 HD w/ int 5x Cam Spare	CTS-SX10NCODEC=	SX10 HD w/ int 5x Cam Spare	-

Product Migration Options

This is a product part number change only. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the ordering process.

Table 3. Product Comparisons

Feature	Cisco TelePresence SX10 Quick Set	SX10N Quickset
Intelligent Proximity	Using external speakers (through HDMI or line out)	Using internal sensor (and external speakers)

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the SX10N Quickset, visit <http://www.cisco.com/c/en/us/products/collaboration-endpoints/telepresence-sx10-quick-set/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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