

End-of-Sale and End-of-Life Announcement for the Cisco Room Kit Plus



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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Room Kit Plus. The last day to order the affected product(s) is April 21, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Room Kit Plus

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 21, 2024
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 21, 2025
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 20, 2025
End of SW Maintenance Releases Date: HW	The last date for software full support. After this date, Cisco will no longer guarantee new features or non-critical bug fixes for this product. Customers may be required to install newer software versions to continue to get support.	April 21, 2027
End of SW/Vulnerability/Security Maintenance Releases Date: HW	Last date for limited software support; only critical bug fixes, security and vulnerability improvements are delivered, if possible. The last date that Cisco Engineering may release a maintenance release or scheduled software remedy for a security vulnerability or critical issue. Customers may be required to install newer software versions to continue to get support.	April 30, 2030
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 21, 2026
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 21, 2026
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 17, 2029
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty	April 30, 2030

Milestone	Definition	Date
	terms and conditions. Cisco can no longer guarantee that the device will continue to function and connect to the Cisco Webex cloud which include impacts to calling features, services, applications, and management. When the device loses its cloud connection, it will happen without notice. After this date, all support services for the product are unavailable, and the product becomes obsolete.	

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-KITPLUS-WMK	Wall Mount Kit for Codec Plus	There is currently no replacement product available for this product.	-	-
CS-KITPLUS-WMK=	Wall Mount Kit for Codec Plus	There is currently no replacement product available for this product.	-	-
CAB-PWR-2WR-AUS	Power Cord, 250VAC 2.5A, C7 coupler, BS 1363 plug, AUS	There is currently no replacement product available for this product.	-	-
CAB-PWR-2WR-AUS=	Power Cord, 250VAC 2.5A, C7 coupler, BS 1363 plug, AUS	There is currently no replacement product available for this product.	-	-
CAB-PWR-2WR-EU	Power Cord, 250VAC 2.5A, C7 coupler, EN 50075 plug, EU	There is currently no replacement product available for this product.	-	-
CAB-PWR-2WR-EU=	Power Cord, 250VAC 2.5A, C7 coupler, EN 50075 plug, EU	There is currently no replacement product available for this product.	-	-
CAB-PWR-2WR-UK	Power Cord, 250VAC 2.5A, C7 coupler, AS 3112 plug, UK	There is currently no replacement product available for this product.	-	-
CAB-PWR-2WR-UK=	Power Cord, 250VAC 2.5A, C7 coupler, AS 3112 plug, UK	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-PWR-2WR-US	Power Cord, 125VAC 3A, C7 coupler, NEMA 1-15P plug, US	There is currently no replacement product available for this product.	-	-
CAB-PWR-2WR-US=	Power Cord, 125VAC 3A, C7 coupler, NEMA 1-15P plug, US	There is currently no replacement product available for this product.	-	-
CAB-PWR-AC2CHI	AC Power cord China	There is currently no replacement product available for this product.	-	-
CAB-PWR-AC2CHI=	AC Power cord China	There is currently no replacement product available for this product.	-	-
CAB-PWR-AC2J	AC Power cord Japan	There is currently no replacement product available for this product.	-	-
CAB-PWR-AC2J=	AC Power cord Japan	There is currently no replacement product available for this product.	-	-
CS-CODEC-PL-MM-K9	Cisco Codec Plus - NC	There is currently no replacement product available for this product.	-	-
CS-CODEC-PLUS	Cisco Codec Plus	CS-CODEC-EQ-K9	Cisco Codec EQ - Stand Alone	-
CS-CODEC-PLUS+	Cisco Codec Plus	There is currently no replacement product available for this product.	-	-
CS-CODEC-PLUS-NC+	Cisco Codec Plus - NC	There is currently no replacement product available for this product.	-	-
CS-CODEC-PLUS=	Cisco Room Codec Plus - SPARE	CS-CODEC-EQ=	Cisco Codec EQ unit - SPARE	-
CS-KITPLPTZ4K-K9	Room Kit Plus PTZ 4K-Codec Plus, PTZ 4K Camera and Navigator	CS-KIT-EQ-4K-K9	Cisco Room Kit EQ, PTZ4K Cam	-
CS-KITPLPTZ4K-MMK9	Room Kit Plus PTZ 4K-Codec Plus MM, PTZ 4K	CS-KIT-EQ-4K-K9--	Cisco Room Kit EQ, PTZ4K Cam, customized	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	cam and Navigator		model	
CS-KITPLUS-BUN-K9	Room Kit Plus with Touch10, accessories and Software options	There is currently no replacement product available for this product.	-	-
CS-KITPLUS-K7	Codec Plus with Quad Cam and Room Navigator for non-crypto	There is currently no replacement product available for this product.	-	-
CS-KITPLUS-K9	Room Kit Plus w/Codec Plus, Quad Camera and Room Navigator	CS-KIT-EQ-K9	Cisco Room Kit EQ, Quad Cam, First Light	-
CS-KITPLUS-MM-K9	Cisco Room Kit Plus - NC	CS-KIT-EQ-K9--	Cisco Room Kit EQ, Quad Cam First Light, customized model	-
CTS-NAL-TTC7-25	CS Room Kit Plus NAL label for China	There is currently no replacement product available for this product.	-	-
DD-KITPLUS-K9	Room Kit Plus dummy	There is currently no replacement product available for this product.	-	-
CS-CODEC-PLUS-K9	Cisco Webex Codec Plus - Stand Alone Codec Plus	CS-CODEC-EQ-K9	Cisco Codec EQ - Stand Alone	-
CS-CODEC-PLUS-K9++	TAA Cisco Webex Codec Plus	CS-CODEC-EQ-K9++	Cisco Codec EQ for TAA - Stand Alone	-
CS-KITPLPTZ4K-K9++	Room Kit PTZ 4K -Codec Plus, PTZ 4K cam and Touch 10 for TAA	CS-KIT-EQ-K9++	Cisco Room Kit EQ, TAA, Quad Cam, First Light	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Room Kit Plus through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information on Cisco collaboration devices end of life policy, go to: <https://help.webex.com/en-US/article/nmivfhq/End-of-Support-Information-for-Webex-Rooms-Devices>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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