

# Cisco Headset 720 Series



# Contents

03	Product overview
04	Features and benefits
05	Compatibility
05	Product specifications
09	Ordering information
10	Warranty information
10	Cisco environmental sustainability
10	Cisco Capital
10	For more information



In a hybrid work environment, noise is a top concern regardless of where you decide to work that day. Therefore, having a business headset is required to keep you focused and sounding professional.

## Product overview

Cisco is expanding its 700 Series headset line to include a lightweight headset with Bluetooth® that is designed for your hybrid lifestyle – at the office or at home.

The Cisco Headset 720 Series is an on-ear and wireless style that has everything you need in a business headset.

The lightweight design and two wearing styles provides all day comfort paired with easy connectivity, 276° rotation boom arm with flip-to-mute, and the all-new one button to join for Webex or Microsoft Teams.

## Features and benefits

Table 1. Features and benefits

FEATURE	BENEFIT
<b>AI voice activated microphones</b>	<ul style="list-style-type: none"> <li>AI powered voice activated microphones that eliminates all noise from your headset when you're not speaking and reactive when you do speak</li> </ul>
<b>Bluetooth (5.0)</b>	<ul style="list-style-type: none"> <li>Connect on the go to any device that supports Bluetooth. Simultaneously connect 2 Bluetooth devices</li> </ul>
<b>One button to join</b>	<ul style="list-style-type: none"> <li><b>Webex button:</b> integrates with Webex to give you the ability to join a meeting by pressing one button, invoke the Webex App, answer, end, or hold calls.</li> <li><b>Microsoft Teams button:</b> integrates with Microsoft Teams to give you the ability to join a meeting by pressing one button, invoke the Microsoft Teams App, answer, end, or hold calls.</li> </ul>
<b>Flip-to-mute</b>	<ul style="list-style-type: none"> <li>Flip the microphone up to mute yourself. Or down to unmute</li> </ul>
<b>On-ear controls</b>	<ul style="list-style-type: none"> <li>On-ear call controls include on/off, answer, end, mute, music stop/start or voice assistant</li> </ul>
<b>In-ear voice notifications</b>	<ul style="list-style-type: none"> <li>Get audible notifications from connected devices such as low battery, headset on, headset off, incoming calls, and mute</li> </ul>
<b>Integrated Presence LED Light</b>	<ul style="list-style-type: none"> <li>Automatic call presence or manual "Do Not Disturb" LED light available on the Webex version</li> </ul>
<b>Cisco Headsets mobile app</b>	<ul style="list-style-type: none"> <li>Configure and customize your headset for an exceptional experience</li> <li>Easily adjust equalizer settings, configure features, and discover all that your headset offers</li> </ul>

Table 1. Features and benefits

FEATURE	BENEFIT
<b>Enterprise-grade security</b>	<ul style="list-style-type: none"> <li>Hardware and software protection through Cisco Secure Boot and image authentication to help communications stay secure</li> </ul>
<b>Centralized management</b>	<ul style="list-style-type: none"> <li>Enables easy device management for administrators on Control Hub</li> <li>Reports device inventory to Control Hub via Webex App</li> <li>Supports firmware upgrade and troubleshooting through Webex App or web-based Cisco Accessory Hub</li> </ul>

## Compatibility

Table 2. Headset compatibility

APPLICATIONS SUPPORTED	DESCRIPTION
<b>Cisco applications</b>	<ul style="list-style-type: none"> <li>For compatibility information with Cisco IP Phone, Cisco Desk Series, Cisco Jabber, Cisco Webex Teams, and Cisco Webex Meetings, please refer to <a href="#">Cisco Headset Compatibility Guide</a> for details.</li> </ul>
<b>Certifications and 3<sup>rd</sup> party applications</b>	<ul style="list-style-type: none"> <li>Certified for Microsoft Teams with premium microphone for open office and compatible with all popular meeting or video applications.</li> </ul>

## Product specifications

Table 3. Product specifications

HEADSET DETAIL	DESCRIPTION
<b>Connectivity options</b>	<ul style="list-style-type: none"> <li>Bluetooth®</li> <li>USB-A</li> </ul>
<b>Bandwidth</b>	<ul style="list-style-type: none"> <li>Narrowband (8 kHz)</li> <li>Wideband (16 kHz)</li> <li>Full band (48KHz)</li> </ul>

Table 3. Product specifications

HEADSET DETAIL	DESCRIPTION
<b>Range</b>	<ul style="list-style-type: none"> <li>65 meters (213 feet)</li> </ul>
<b>Bluetooth profiles</b>	<ul style="list-style-type: none"> <li>Headset Profile (HSP)</li> <li>Hands-Free Profile (HFP)</li> <li>Audio/Video Remote Control Profile (AVRCP)</li> <li>Advanced Audio Distribution Profile (A2DP)</li> </ul>
<b>Bluetooth version</b>	<ul style="list-style-type: none"> <li>5.0</li> </ul>
<b>Frequency band</b>	<ul style="list-style-type: none"> <li>2400 MHz - 2483.5 MHz</li> </ul>
<b>Modulation technique</b>	<ul style="list-style-type: none"> <li>FHSS</li> </ul>
<b>Max EIRP power(dBm)</b>	<ul style="list-style-type: none"> <li>10.75 dBm (EN 300328 e.i.r.p.)</li> <li>3.99 dBm (FCC Part 15 §15.247)</li> </ul>
<b>Operating temperature</b>	<ul style="list-style-type: none"> <li>32 to 104 °F (0 to 40 °C)</li> </ul>
<b>Nonoperating temperature shock</b>	<ul style="list-style-type: none"> <li>14 to 140 °F (-10 to 60 °C)</li> </ul>
<b>Humidity</b>	<ul style="list-style-type: none"> <li>Operating 10% to 90%, noncondensing</li> <li>Non-operating 10% to 90%, noncondensing</li> </ul>

## Audio product specifications

AUDIO	DESCRIPTION
<b>AI voice activated microphones</b>	<ul style="list-style-type: none"><li>AI powered microphones that eliminate noise from inactive speakers and reactivate when speech is detected</li></ul>
<b>Voice assistant</b>	<ul style="list-style-type: none"><li>Supports Google Assistant and Siri</li></ul>
<b>Hearing protection</b>	<ul style="list-style-type: none"><li>Acoustic shock protection from sounds louder than 118 dB (A)</li></ul>
<b>Microphone type</b>	<ul style="list-style-type: none"><li>Two MEMS beamforming microphones</li><li>Microsoft Teams version meets premium microphone requirements for open office</li></ul>
<b>Microphone frequency response</b>	<ul style="list-style-type: none"><li>80 to 6800 Hz</li></ul>
<b>Sound codecs</b>	<ul style="list-style-type: none"><li>SBC</li></ul>
<b>Speaker configuration</b>	<ul style="list-style-type: none"><li>Stereo</li></ul>
<b>Speaker size</b>	<ul style="list-style-type: none"><li>30 mm</li></ul>
<b>Speaker impedance</b>	<ul style="list-style-type: none"><li>32 ohms</li></ul>
<b>Speaker bandwidth</b>	<ul style="list-style-type: none"><li>20 Hz to 20 kHz</li></ul>

## Battery product specifications

BATTERY	DESCRIPTION
<b>Talk time</b>	<ul style="list-style-type: none"><li>Up to 23 hours</li></ul>
<b>Listen time</b>	<ul style="list-style-type: none"><li>Up to 45 hours</li></ul>
<b>Charge time</b>	<ul style="list-style-type: none"><li>2.2 hours</li></ul>
<b>Quick charge</b>	<ul style="list-style-type: none"><li>Charge 10 minutes to get 2 hours talk time</li></ul>

## Security product specifications

SECURITY	DESCRIPTION
<b>Image authentication</b>	<ul style="list-style-type: none"><li>Ensures only images encrypted by Cisco AES-128 bit key are allowed</li></ul>
<b>Secure Boot</b>	<ul style="list-style-type: none"><li>Ensures only authentic Cisco image can run on the device. Image is encrypted with Cisco AES-128 bit key and digests are calculated using AES-CCM</li></ul>

## General product specifications

GENERAL	DESCRIPTION
<b>Headset only weight</b>	<ul style="list-style-type: none"><li>Mono: 120 g, Stereo: 168 g</li></ul>
<b>Headset color</b>	<ul style="list-style-type: none"><li>Carbon Black</li></ul>
<b>Replaceable ear pads</b>	<ul style="list-style-type: none"><li>Yes</li></ul>
<b>Integrated Presence LED Light</b>	<ul style="list-style-type: none"><li>Automatic call presence or manual “Do Not Disturb” LED light on Webex version</li></ul>
<b>Contents included in the box</b>	<ul style="list-style-type: none"><li>Headset</li><li>Cisco USB Adapter</li><li>USB-A cable</li><li>Soft travel case</li><li>Pointer Card</li></ul>



## Ordering information

**Table 4.** Ordering information for Headset 720 Series – Webex

PART NUMBER	COMPLIANCE MODEL NUMBER	PRODUCT NAME	BOX CONTENT
HS-WL-721-BUNA-C	HS-WL-721	Single-Ear, Carbon Black headset bundle	Single-ear, carbon black headset with travel case, USB adapter, and USB-A cable
HS-WL-722-BUNA-C	HS-WL-722	Dual-Ear, Carbon Black headset bundle	Dual-ear, carbon black headset with travel case, USB adapter, and USB-A cable
HS-WL-721-BUNAS-C	HS-WL-721	Single On-ear Headset+ charging Stand, USB-A Bundle-Carbon Black	Single-ear, carbon black headset with travel case, charging stand, USB adapter, and USB-A cable
HS-WL-722-BUNAS-C	HS-WL-722	Dual On-ear Headset+ charging Stand, USB-A Bundle-Carbon Black	Dual-ear, carbon black headset with travel case, charging stand, USB adapter, and USB-A cable

**Table 5.** Ordering information for Headset 720 Series – Microsoft Teams

PART NUMBER	COMPLIANCE MODEL NUMBER	PRODUCT NAME	BOX CONTENT
HS-WL-721Q-BUNA-C	HS-WL-721	Single-Ear, Carbon Black headset bundle certified for Microsoft Teams	Single-ear, carbon black headset with travel case, USB adapter, and USB-A cable
HS-WL-722Q-BUNA-C	HS-WL-722	Dual-Ear, Carbon Black headset bundle certified for Microsoft Teams	Dual-ear, carbon black headset with travel case, USB adapter, and USB-A cable

**Table 6.** Ordering information for Headset 720 Series accessories

PART NUMBER	COMPLIANCE MODEL NUMBER	PRODUCT NAME	BOX CONTENT
HS-WL-ADPT-USBC=	HS-WL-ADPT-USBC	Cisco Headset USB-C Adapter	Spare Headset USB-C Adapter with USB-A converter
HS-WL-700-CBLKITC=	HS-WL-700-CBLKITC=	USB C Accessory kit	USB C to C cable (1.27m) and USB A to C adapter
HS-WL-720-DSKCH-A=	HS-WL-720-DSKCH	Charging stand for headset 720 series	Charging stand and USB-A cable.
HS-WL-720-EC4-C=	HS-WL-720-EC4-C=	Ear cushion spare for Headset 720 series	Ear cushion spare for Headset 720 series, Carbon Black, 4-pack

## Warranty information

All Cisco Headset models have a two-year limited hardware warranty.

For more information, visit the [Cisco Headset Warranty Overview](#).

## Cisco environmental sustainability

Information about Cisco’s environmental sustainability policies and initiatives for our products, solutions, operations, and extended operations or supply chain is provided in the “Environment Sustainability” section of Cisco’s [Corporate Social Responsibility](#) (CSR) Report.

Reference links to information about key environmental sustainability topics (mentioned in the “Environment Sustainability” section of the CSR Report) are provided in the following table.

Table 7. Environmental sustainability

SUSTAINABILITY TOPIC	REFERENCE
Information on product material content laws and regulations	<a href="#">Materials</a>
Information on electronic waste laws and regulations, including products, batteries, and packaging	<a href="#">WEEE compliance</a>

Cisco makes the packaging data available for informational purposes only. It may not reflect the most current legal developments, and Cisco does not represent, warrant, or guarantee that it is complete, accurate, or up to date. This information is subject to change without notice.

## Cisco Capital

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#### For more information

Please visit [cisco.com/go/headsets](https://cisco.com/go/headsets), review the [Guide to Cisco Headsets and Webcams](#), or [Planning your Cisco Headset Bluetooth Deployment](#).