

## End-of-Sale and End-of-Life Announcement for the Cisco Prime Network 4.3.1 and 4.3.2

EOL12911

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime Network 4.3.1 and 4.3.2. The last day to order the affected product(s) is July 30, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Prime Network 4.3.1 and 4.3.2

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 29, 2019
<b>End-of-Sale Date: App SW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 30, 2019
<b>Last Ship Date: App SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 28, 2019
<b>End of SW Maintenance Releases Date: App SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 29, 2020
<b>End of New Service Attachment Date: App SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 29, 2020
<b>End of Service Contract Renewal Date: App SW</b>	The last date to extend or renew a service contract for the product.	October 25, 2021
<b>Last Date of Support: App SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2022

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NETWORK-431-K9	Prime Network 4.3.1 - Base Application	NETWORK-5.1-K9	Prime Network 5.1 - Base Application	-
NETWORK-431-LAB-K9	Prime Network 4.3.1 - Lab App (Not for Production Use)	NETWORK-5.1-LAB-K9	Prime Network 5.1 - Lab App (Not for Production Use)	-
NETWORK-431-SR-K9	Prime Network 4.3.1 - Service and Minor Upgrade	NETWORK-5.1-SR-K9	Prime Network 5.1 - Service and Minor Upgrade	-
NETWORK-432-K9	Prime Network 4.3.2 - Lab App (Not for Production Use)	NETWORK-5.1-K9	Prime Network 5.1 - Base Application	-
NETWORK-432-LAB-K9	Prime Network 4.3.2 - Base Application	NETWORK-5.1-LAB-K9	Prime Network 5.1 - Lab App (Not for Production Use)	-
NETWORK-432-SR-K9	Prime Network 4.3.2 - Service and Minor Upgrade	NETWORK-5.1-SR-K9	Prime Network 5.1 - Service and Minor Upgrade	-

## Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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