



## End-of-Sale and End-of-Life Announcement for the Cisco Prime Infrastructure HW Gen2 Appliance and 3.1 and 3.2 Software

EOL12985

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime Infrastructure HW Gen2 Appliance and 3.1 and 3.2 Software. The last day to order the affected product(s) is June 30, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Prime Infrastructure HW Gen2 Appliance and 3.1 and 3.2 Software

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 30, 2019
<b>End-of-Sale Date: HW, App SW, License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2019
<b>Last Ship Date: HW, App SW, License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 30, 2019
<b>End of SW Maintenance Releases Date: HW, App SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 29, 2020
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 29, 2020
<b>End of New Service Attachment Date: HW, App SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 29, 2020
<b>End of Service Contract Renewal Date: App SW</b>	The last date to extend or renew a service contract for the product.	September 25, 2021
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	September 25, 2023
<b>Last Date of Support: App SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2022
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PI-UCS-APL-IMG-3.2	Cisco Prime Infrastructure 3.2 UCS Appliance Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PI-UCS-APL-IMG-31	Cisco Prime Infrastructure 3.1 UCS Appliance Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PI-UCS-APL-IMG-31=	Cisco Prime Infrastructure 3.1 UCS Appliance Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PI-UCS-APL-IMG-32	Cisco Prime Infra 3.2 UCS Appliance Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PI-UCS-APL-IMG32	Cisco Prime Infrastructure 3.2 UCS Appliance Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PI-UCSAPL-IMG-3.1	Cisco Prime Infrastructure 3.0 UCS Appliance Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PI-UCSAPL-IMG-3.1=	Cisco Prime Infrastructure 3.0 UCS Appliance Software	There is currently no replacement product available for this product.	-	-
R-PI31-SW-K9	Prime Infrastructure 3.1 Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-PI31-SW-K9=	Prime Infrastructure 3.1 Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-PI32-SW-K9	Prime Infrastructure 3.2 Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-PI32-SW-K9=	Prime Infrastructure 3.2 Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
PI-UCS-900G12F106=	900GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted	There is currently no replacement product available for this product.	-	-
PI-UCS-APL-HDDX4	Cisco Prime Infrastructure UCS Physical HW Appliance HDD	There is currently no replacement product available for this product.	-	-
PI-UCS-APL-HDDX4=	Cisco Prime Infrastructure UCS Physical HW Appliance HDD	There is currently no replacement product available for this product.	-	-
PI-UCS-APL-K9	Cisco Prime Infrastructure UCS Physical HW Appliance	PI-UCSM5-APL-K9	Cisco Prime Infrastructure UCS Physical HW Appliance (Gen 3)	-
PI-UCS-APL-K9=	Cisco Prime Infrastructure UCS HW Appl FRU Drives Optional	PI-UCSM5-APL-K9=	Cisco Prime Infrastructure UCS HW Appl FRU Drives Optional	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PI-UCS-APL-SSD-K9	Cisco Prime Infra UCS Physical HW Appliance with SSD	There is currently no replacement product available for this product.	-	-
PI-UCS-APL-SSD-K9=	Cisco Prime Infra UCS Physical HW Appliance with SSD	There is currently no replacement product available for this product.	-	-
PI-UCS-APL-SSDX4	Cisco Prime Infrastructure UCS Physical HW Appliance SSD	There is currently no replacement product available for this product.	-	-
PI-UCS-APL-SSDX4=	Cisco Prime Infrastructure UCS Physical HW Appliance SSD	There is currently no replacement product available for this product.	-	-
PI-UCS-APL-U-K9	Cisco Prime Infrastructure UCS Phys HW Appliance Upg	PI-UCSM5-APL-U-K9	Cisco Prime Infrastructure UCS Phys HW Appliance Upg (Gen 3)	-
PI-UCS-CPU-E52650=	2.30 GHz E5-2650 v3/105W 10C/25MB Cache/DDR4 2133MHz Spare	There is currently no replacement product available for this product.	-	-
PI-UCS-CPU-E52650D	2.30 GHz E5-2650 v3/105W 10C/25MB Cache/DDR4 2133MHz	There is currently no replacement product available for this product.	-	-
PI-UCS-H900G10K12=	900GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted	There is currently no replacement product available for this product.	-	-
PI-UCS-H900G10K12G	900GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted	PI-SD960GM1X-EV	960GB 2.5 inch Enterprise Value 6G SATA SSD	-
PI-UCS-H900G12F106	900GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted	There is currently no replacement product available for this product.	-	-
PI-UCS-M-1X162RU-A	16GB DDR4-2133-MHz RDIMM/PC4-17000/dual rank/x4/1.2v	There is currently no replacement product available for this product.	-	-
PI-UCS-M-X162RU-A=	16GB DDR4-2133-MHz RDIMM/PC4-17000/dual rank/x4/1.2v	There is currently no replacement product available for this product.	-	-
PI-UCS-SD-32G-S	32GB SD Card for UCS servers	There is currently no replacement product available for this product.	-	-
PI-UCS-SD960GBKS4	960GB 2.5 inch Enterprise Value 6G SATA SSD	PI-HD12TB10K12N	1.2 TB 12G SAS 10K RPM SFF HDD	-
PI-UCS-SD960GBKS4=	960GB 2.5 inch Enterprise Value 6G SATA SSD	There is currently no replacement product available for this product.	-	-
PI-UCSC-HS-C220M4	Heat sink for UCS C220 M4 rack servers	There is currently no replacement product available for this product.	-	-
PI-UCSC-MD12G-1GB=	Cisco 12Gbps SAS 1GB FBWC Cache module (Raid 0/1/5/6)	There is currently no replacement product available for this product.	-	-
PI-UCSC-MLOM-BLK	MLOM Blanking Panel	There is currently no replacement product available for this product.	-	-
PI-UCSC-MRAID12G	Cisco 12G SAS Modular Raid Controller	There is currently no replacement product available for this product.	-	-
PI-UCSC-MRAID12G=	Cisco 12G SAS Modular Raid Controller	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PI-UCSC-MRD12G-1GB	Cisco 12Gbps SAS 1GB FBWC Cache module (Raid 0/1/5/6)	There is currently no replacement product available for this product.	-	-
PI-UCSC-RAILB-M4	Ball Bearing Rail Kit for C220 M4 and C240 M4 rack servers	There is currently no replacement product available for this product.	-	-
PI-UCSC-SCCBL220	Supercap cable 950mm	There is currently no replacement product available for this product.	-	-
PI-SERV-UCS-K9	Cisco Prime Infrastructure - UCS Blade Management - 1 Srv	There is currently no replacement product available for this product.	-	-
PI-VM-UCS-K9	Cisco Prime Infrastructure - UCS VM Management - 1 Srv	There is currently no replacement product available for this product.	-	-

## Product Migration Options

Customers are encouraged to migrate to the latest version of Cisco Prime Infrastructure. Information about this product can be found at: <https://www.cisco.com/c/en/us/products/cloud-systems-management/prime-infrastructure/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Prime Infrastructure HW Gen2 Appliance and 3.1 and 3.2 Software through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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