



End-of-Sale and End-of-Life Announcement for the Cisco Prime Collaboration Assurance and Analytics - Select Skus



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Overview

EOL13859

Cisco announces the end-of-sale and end-of life dates for the Cisco Prime Collaboration Assurance and Analytics - Select Skus. The last day to order the affected product(s) is May 16, 2021 . Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Prime Collaboration Assurance and Analytics - Select Skus

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 15, 2021
End-of-Sale Date : App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 16, 2021
Last Ship Date : App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 16, 2021
End of SW Maintenance Releases Date : App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 16, 2022
End of New Service Attachment Date : App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 16, 2022
End of Service Contract Renewal Date : App SW	The last date to extend or renew a service contract for the product.	August 12, 2023
Last Date of Support : App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2024

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
R-PC11.6-AABSW-K9	Prime Collab 11.6 Assurance & Analytics Business SW/base Lic
R-PC11.6-AABSW-K9=	Prime Collaboration 11.6 Assurance (New Sales Spare)

Product Migration Options

There is no replacement available for the Cisco Prime Collaboration Assurance and Analytics - Select Skus at this time.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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