



The bridge to possible

Product bulletin
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Cisco announces the End-of-Life (EoL) dates for the Cisco Field Network Director (FND) 4.1.X and 4.2.X.

Contents

| | |
|---|---|
| Software migration options | 4 |
| For more information | 4 |
| Subscribe for RSS notifications for end-of-life and end-of-sale notices | 4 |

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Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1.

Table 1 describes the end-of-life milestones, definitions, and dates for the affected software image(s).

Table 2 lists the software image numbers affected by this announcement.

Table 1. End-of-life milestones and dates for the Cisco Field Network Director (FND) 4.1.X and 4.2.X

| Milestone | Definition | Date |
|---|---|----------------------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | September 9 th , 2019 |
| End of SW Maintenance Date: App SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | August 30 th , 2020 |
| Last Date of Support: App SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | August 30 th , 2022 |

App. SW = Application Software

*Customers will not be able to download FND 4.1.X and FND 4.2.X after August 30th, 2020 from Cisco software download center.

Table 2. Software image versions affected by this announcement

| End-of-Life Image versions | Software Description | Replacement Image version | Replacement Software Description |
|----------------------------|----------------------|---------------------------|----------------------------------|
| IoT-FND-4.1.0 | IoT FND App SW 4.1.0 | IoT-FND 4.3.0 | IoT FND App SW 4.3.0 |
| IoT-FND-4.1.1 | IoT FND App SW 4.1.1 | IoT-FND 4.3.0 | IoT FND App SW 4.3.0 |
| IoT-FND-4.1.2 | IoT FND App SW 4.1.2 | IoT-FND 4.3.0 | IoT FND App SW 4.3.0 |
| IoT-FND-4.1.3 | IoT FND App SW 4.1.3 | IoT-FND 4.3.0 | IoT FND App SW 4.3.0 |
| IoT-FND-4.2.0 | IoT FND App SW 4.2.0 | IoT-FND 4.3.0 | IoT FND App SW 4.3.0 |

All the existing products supported in Cisco Field Network Director (FND) 4.1.X and 4.2.X will continue to be supported in the newer releases.

Software migration options

Customers are encouraged to migrate to Cisco IoT Field Network Director version 4.3 or later. For detailed product support in the newer releases, please check the corresponding FND release notes at:

<https://www.cisco.com/c/en/us/support/cloud-systems-management/iot-field-network-director/products-release-notes-list.html>.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS notifications for end-of-life and end-of-sale notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

https://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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