End-of-Sale and End-of-Life Announcement for the Cisco Industrial Asset Vision

Contents

Overview

EOL15357

Cisco announces the end-of-sale and end-of-life dates for the Cisco Industrial Asset Vision. The last day to order the affected product(s) is April 29, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1.   End-of-Life Milestones and Dates for the Cisco Industrial Asset Vision

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 29, 2024
End-of-Sale Date: HW,App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 29, 2024
Last Ship Date: HW,App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 28, 2024
End of SW Maintenance Releases Date: HW,App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 29, 2025
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 30, 2026
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 29, 2025
End of New Service Attachment Date: HW,App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 29, 2025
End of Service Contract Renewal Date: HW,App SW	The last date to extend or renew a service contract for the product.	April 29, 2026
Last Date of Support: HW,App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2026

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IOTAV-BUNDLE-US	Cisco Industrial Asset Vision Bundle- US	ACT-TPE-OCP	ATO PID for Actility TPE	-
IOTAV-BUNDLE-US	Cisco Industrial Asset Vision Bundle- US	ACT-TPE-SAAS	ATO PID for Actility TPE SaaS	-
IOTAV-BUNDLE-US	Cisco Industrial Asset Vision Bundle- US	LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder	-
IOTAV-BUNDLE-EU	Cisco Industrial Asset Vision Bundle- EU	ACT-TPE-OCP	ATO PID for Actility TPE	-
IOTAV-BUNDLE-EU	Cisco Industrial Asset Vision Bundle- EU	ACT-TPE-SAAS	ATO PID for Actility TPE SaaS	-
IOTAV-BUNDLE-EU	Cisco Industrial Asset Vision Bundle- EU	LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder	-
IOTAV-BUNDLE-AU	Cisco Industrial Asset Vision Bundle- AU	ACT-TPE-OCP	ATO PID for Actility TPE	-
IOTAV-BUNDLE-AU	Cisco Industrial Asset Vision Bundle- AU	ACT-TPE-SAAS	ATO PID for Actility TPE SaaS	-
IOTAV-BUNDLE-AU	Cisco Industrial Asset Vision Bundle- AU	LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder	-
IOTAV-BUNDLE-IN	Cisco Industrial Asset Vision Bundle- IN	ACT-TPE-OCP	ATO PID for Actility TPE	-
IOTAV-BUNDLE-IN	Cisco Industrial Asset Vision Bundle- IN	ACT-TPE-SAAS	ATO PID for Actility TPE SaaS	-
IOTAV-BUNDLE-IN	Cisco Industrial Asset Vision Bundle- IN	LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder	-
IOTAV-CLD	Cisco Industrial Asset Vision Subscription	ACT-TPE-OCP	ATO PID for Actility TPE	-
IOTAV-CLD	Cisco Industrial Asset Vision Subscription	ACT-TPE-SAAS	ATO PID for Actility TPE SaaS	-
IOTAV-CLD	Cisco Industrial Asset Vision Subscription	LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder	-
IOTAV-CLD-ESS	Cisco Industrial Asset Vision Essentials Subscription	ACT-TPE-OCP	ATO PID for Actility TPE	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IOTAV-CLD-ESS	Cisco Industrial Asset Vision Essentials Subscription	ACT-TPE-SAAS	ATO PID for Actility TPE SaaS	-
IOTAV-CLD-ESS	Cisco Industrial Asset Vision Essentials Subscription	LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder	-
IOTOC-AV-IXM-CPF	Cisco Industrial Asset Vision - IXM CPF	ACT-TPE-OCP	ATO PID for Actility TPE	-
IOTOC-AV-IXM-CPF	Cisco Industrial Asset Vision - IXM CPF	ACT-TPE-SAAS	ATO PID for Actility TPE SaaS	-
IOTOC-AV-IXM-CPF	Cisco Industrial Asset Vision - IXM CPF	LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder	-
IOTOC-EDGEDEVMGR	Cisco Industrial Asset Vision - Edge Device Manager	ACT-TPE-OCP	ATO PID for Actility TPE	-
IOTOC-EDGEDEVMGR	Cisco Industrial Asset Vision - Edge Device Manager	ACT-TPE-SAAS	ATO PID for Actility TPE SaaS	-
IOTOC-EDGEDEVMGR	Cisco Industrial Asset Vision - Edge Device Manager	LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder	-
AV400-BRI-US	Cisco 900MHz LoRaWAN Industrial Sensor Bridge	There is currently no replacement product available for this product.	-	-
AV251-VIB-US	Cisco 900MHz LoRaWAN Machine Vibration Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-PTM-I1-US	Cisco 900MHz LoRaWAN Product Temperature Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-FRZ-O1-US	Cisco 900MHz LoRaWAN Refrigerator Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-OCU-I1-US	Cisco 900MHz LoRaWAN Indoor Occupancy Sensor	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IOTAV-L-ENV-O1-US	Cisco 900MHz LoRaWAN Outdoor Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-MTM-O1-US	Cisco 900MHz LoRaWAN Machine Temperature Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-WLK-O1-US	Cisco 900MHz LoRaWAN Water Leak Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-LUX-I1-US	Cisco 900MHz LoRaWAN Light Level Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-GPS-L1-US	Cisco 900MHz LoRaWAN Outdoor GPS Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-HAL-I1-US	Cisco 900MHz LoRaWAN Door/Window Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-ENV-I1-US	Cisco 900MHz LoRaWAN Indoor Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
AV400-BRI-EU	Cisco 800MHz LoRaWAN Industrial Sensor Bridge	There is currently no replacement product available for this product.	-	-
AV251-VIB-EU	Cisco 800MHz LoRaWAN Machine Vibration Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-PTM-I1-EU	Cisco 800MHz LoRaWAN Product Temperature Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-FRZ-O1-EU	Cisco 800MHz LoRaWAN Refrigerator Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IOTAV-L-OCU-I1-EU	Cisco 800MHz LoRaWAN Indoor Occupancy Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-ENV-O1-EU	Cisco 800MHz LoRaWAN Outdoor Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-MTM-O1-EU	Cisco 800MHz LoRaWAN Machine Temperature Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-WLK-O1-EU	Cisco 800MHz LoRaWAN Water Leak Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-LUX-I1-EU	Cisco 800MHz LoRaWAN Light Level Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-GPS-L1-EU	Cisco 800MHz LoRaWAN Outdoor GPS Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-HAL-I1-EU	Cisco 800MHz LoRaWAN Door/Window Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-ENV-I1-EU	Cisco 800MHz LoRaWAN Indoor Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
AV400-BRI-AU	Cisco 915MHz LoRaWAN Industrial Sensor Bridge	There is currently no replacement product available for this product.	-	-
AV251-VIB-AU	Cisco 915MHz LoRaWAN Machine Vibration Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-PTM-I1-AU	Cisco 915MHz LoRaWAN Product Temperature Sensor	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IOTAV-L-FRZ-O1-AU	Cisco 915MHz LoRaWAN Refrigerator Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-OCU-I1-AU	Cisco 915MHz LoRaWAN Indoor Occupancy Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-ENV-O1-AU	Cisco 915MHz LoRaWAN Outdoor Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-MTM-O1-AU	Cisco 915MHz LoRaWAN Machine Temperature Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-WLK-O1-AU	Cisco 915MHz LoRaWAN Water Leak Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-LUX-I1-AU	Cisco 915MHz LoRaWAN Light Level Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-GPS-L1-AU	Cisco 915MHz LoRaWAN Outdoor GPS Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-HAL-I1-AU	Cisco 915MHz LoRaWAN Door/Window Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-ENV-I1-AU	Cisco 915MHz LoRaWAN Indoor Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-PTM-I1-IN	Cisco 865MHz LoRaWAN Product Temperature Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-FRZ-O1-IN	Cisco 865MHz LoRaWAN Refrigerator Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
IOTAV-L-OCU-I1-IN	Cisco 865MHz LoRaWAN Indoor Occupancy Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-ENV-O1-IN	Cisco 865MHz LoRaWAN Outdoor Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-MTM-O1-IN	Cisco 865MHz LoRaWAN Machine Temperature Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-WLK-O1-IN	Cisco 865MHz LoRaWAN Water Leak Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-LUX-I1-IN	Cisco 865MHz LoRaWAN Light Level Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-GPS-L1-IN	Cisco 865MHz LoRaWAN Outdoor GPS Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-HAL-I1-IN	Cisco 865MHz LoRaWAN Door/Window Sensor	There is currently no replacement product available for this product.	-	-
IOTAV-L-ENV-I1-IN	Cisco 865MHz LoRaWAN Indoor Temp/Humidity Sensor	There is currently no replacement product available for this product.	-	-
AV251-MB=	AV251 Metal Base	There is currently no replacement product available for this product.	-	-
AV251-MB	AV251 Metal Base	There is currently no replacement product available for this product.	-	-
AV251-MGTB=	AV251 Magnetic Base	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AV251-MGTB	AV251 Magnetic Base	There is currently no replacement product available for this product.	-	-

Product migration options

Cisco Industrial Asset Vision customers will transition to Actility network server sold through Cisco price list (ACT-TPE-OCP, ACT-TPE-SAAS) or 3rd party network server leveraging Cisco Common Packet Forwarder (LORAWAN-CPF-LIC). Cisco will continue to provide LoRaWAN gateways and will work with the growing ecosystem of sensor manufacturers to address customer use cases.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Industrial Asset Vision through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/c/en/us/products/warranty-listing.html.

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