

# End-of-Sale and End-of-Life Announcement for the Cisco DNA Center Software versions 1.0, 1.1, 1.2 and 1.3



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## Overview

### EOL13331

Cisco announces the end-of-sale and end-of-life dates for the Cisco DNA Center Software versions 1.0, 1.1, 1.2 and 1.3. The last day to order the affected product(s) is July 31, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco DNA Center Software versions 1.0, 1.1, 1.2 and 1.3

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 31, 2020
<b>End-of-Sale Date: App SW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 31, 2020
<b>Last Ship Date: App SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 31, 2020
<b>End of SW Maintenance Releases Date: App SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 31, 2021
<b>Last Date of Support: App SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2022

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>DN1-SW-1.0</b>	Cisco DNA Center SW 1.0	DNA-SW-2.2	Cisco DNA Center SW 2.2	-
<b>DN1-SW-1.1</b>	Cisco DNA Center SW 1.1	DNA-SW-2.2	Cisco DNA Center SW 2.2	-
<b>DN1-SW-1.2</b>	Cisco DNA Center SW 1.2	DNA-SW-2.2	Cisco DNA Center SW 2.2	-
<b>DNA-SW-1.2</b>	Cisco DNA Center SW 1.2	DNA-SW-2.2	Cisco DNA Center SW 2.2	-
<b>DNA-SW-1.3</b>	Cisco DNA Center SW 1.3	DNA-SW-2.2	Cisco DNA Center SW 2.2	-

## Product migration options

Cisco DNA Center recommends customers to migrate to the latest GA (Generally Available) release. For the recommended release, see

[https://www.cisco.com/c/dam/en/us/td/docs/Website/enterprise/dnac\\_compatibility\\_matrix/index.html](https://www.cisco.com/c/dam/en/us/td/docs/Website/enterprise/dnac_compatibility_matrix/index.html).

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information please refer: <https://www.cisco.com/c/en/us/products/collateral/cloud-systems-management/dna-center/eos-eol-notice-c51-743588.html>.

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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