



The bridge to possible

Product Bulletin
Cisco public

Cisco Crosswork Situation Manager Software Version 6.5, 7.0.x, 7.2.x, and 7.3.x

Contents

Product migration options	3
For more information	3

PB744282

Cisco announces the end-of-life plans for the Cisco Crosswork Situation Manager Software Version 6.5, 7.0.x, 7.2.x and 7.3.x.

Starting November 15, 2020 only sev1 and security vulnerability issues will be addressed. Cisco recommends customers to migrate to the latest available release.

Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 and are eligible to download and upgrade to the latest releases.

Table 1. Release 6.5, 7.0.x, 7.2.x and 7.3.x

Milestone	Definition	Date
End-of-Download Date	The last date to download through Cisco point-of-sale mechanisms. The product version is no longer available for download.	November 15 th , 2020
Last Date of Support** Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts (as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product version are unavailable, and the product version becomes obsolete.	November 30 th , 2021

Product migration options

Customers should contact their Cisco partner or Cisco account team to discuss migration options.

Customers can consider migrate to the latest version of Crosswork Situation Manager listed as part of the page: <https://www.cisco.com/c/en/us/support/cloud-systems-management/crosswork-situation-manager/model.html>

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters

Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters

Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters

Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at <https://www.cisco.com/go/offices>.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)