Forrester®

The Technology Behind Digital Business Strategy

Leaders are using data, networking, security, automation, and analytics to transform businesses





of organizations are making business/digital transformation a high or critical priority

They see digital transformation as a bridge toward achieving crucial objectives

Top five outcomes decision-makers seek from their digital business strategy

Increase employee productivity, acquisition, and retention	52%
Increase sales of existing products and services	52%
Increase value for customers to meet rising expectations	50%
Create operational agility and flexibility	49%
Acquire new customers and retain existing ones	49%

Data, networking, security, automation, and analytics power digital strategy

Firms adopt technology to support their digital strategy and consider the components very or even critically important





Platforms built on data, networking, security, automation, and analytics deliver results

Average percentage of improvement witnessed among those who have adopted networking, security, data center, and analytics technologies to power their digital business strategy



Methodology

In this study, Forrester leveraged its Global Business Technographics[®] Business And Technology Services Survey, 2015. Forrester Consulting supplemented this data with custom survey questions asked of 103 C-suite and vice president-level IT and line-of-business decision-makers responsible for digital business initiatives.

Source: A study conducted by Forrester Consulting on behalf of Cisco, March 2016