Workplace Violence Prevention

Brought to you in partnership with Emtrain. Please review the training summary below and refer to the [Cisco's Workplace Violence Prevention Plan](#) for more detailed information.

Workplace violence is a problem for workers and employers of staggering scale.

From an employee's point of view, 500,000 employees impacted by workplace violence lose 1,175,000 workdays and $55 million in lost wages.

From an employer's point of view, workplace violence is a business and financial challenge. Workplace violence costs companies $121 billion every year, including costs associated with lost productivity, brand and reputational damage, legal expenses, property damage, and increased security costs.

This program can provide important protection for impacted employees (and contingent workers) by showing how they can spot classic red flag situations and to minimize the potential for violent episodes in the workplace. It also walks learners through the action plan of how to respond if, and when, workplace violence happens. Learners have direct access to Emtrain's program experts and can anonymously ask questions via our innovative expert Q&A feature.

This program:

- Explains the organizational and personal costs of all the forms of workplace violence
- Teaches people how to spot the warning signs of potential workplace violence
- Outlines best practices in response to violence, including active shooter situations
- Outlines best practices to safeguard workplace from violence

Program version

- For Cisco's contingent workforce (and employees) doing work in CA, USA
- 25 minutes

Languages

- English

Required program elements

[SB-553 Legislation](#)

Workplace Violence Prevention

Brought to you in partnership with Emtrain. Please review the training summary below and refer to Cisco's Workplace Violence Prevention Plan for more detailed information.

Course Summary

Lesson Title	Lesson Content
1. Workplace Violence	Our employer cares about our safety. This program will educate you about what workplace violence is, how it shows up and what you can do to keep you and your co-workers safe.
2. What Is Workplace Violence?	Sensational workplace violence tragedies are often in the news. But workplace violence covers a lot more ground than that—and impacts people in more ways than you might at first think.
3. Warning Signs	There are usually warning signs before most workplace violence situations happen. Learning to spot and report them is an important way to keep our workplace safe.
4. What Can You Do to Help?	There is no single cause of workplace violence risk—and so no easy prescription for reducing the risk. But there are some simple, common sense things everyone can do to address potential issues before they become tragedies.
5. Case Studies	Beyond the statistics, workplace violence is about the people impacted. We can't forget that.
6. Responding to a Workplace Violence Situation	What to do if you ever face a workplace violence situation.
7. Responding to an Active Shooter	While an active shooter situation is very unlikely to ever happen, it's best to know how to respond now.
8. Policies and Guidance	Workplace violence policies and guidance.
9. Post-Program Survey	A chance for learners to give feedback on the training and the health of your organization in this area.