



End-of-Support for Cisco IP9 service

Cisco announces the end-of-support date for the IP9 Support will occur on July 1, 2017. This applies to CON-IP9-SPACCESS service sku

IP9 support was created at March 2010, as a temporary solution during Cisco's IRONPORT acquisitions to support existing IRONPORT service contracts being migrated over to Cisco C3. This End of Support announcement only applies to the service sku CON-IP9-SPACCESS which will be obsoleted after July 1, 2017 with no replacement.

This End of Support announcement does not impact other products or services. Existing customer can still access Cisco support using other active service contract (e.g. SmartNet).

Please contact with your Cisco Sales team with any questions, or for information.

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For more details on the software subscription support services, visit

http://www.cisco.com/web/about/doing_business/legal/service_descriptions/docs/Software_Subscription_Support.pdf

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.



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